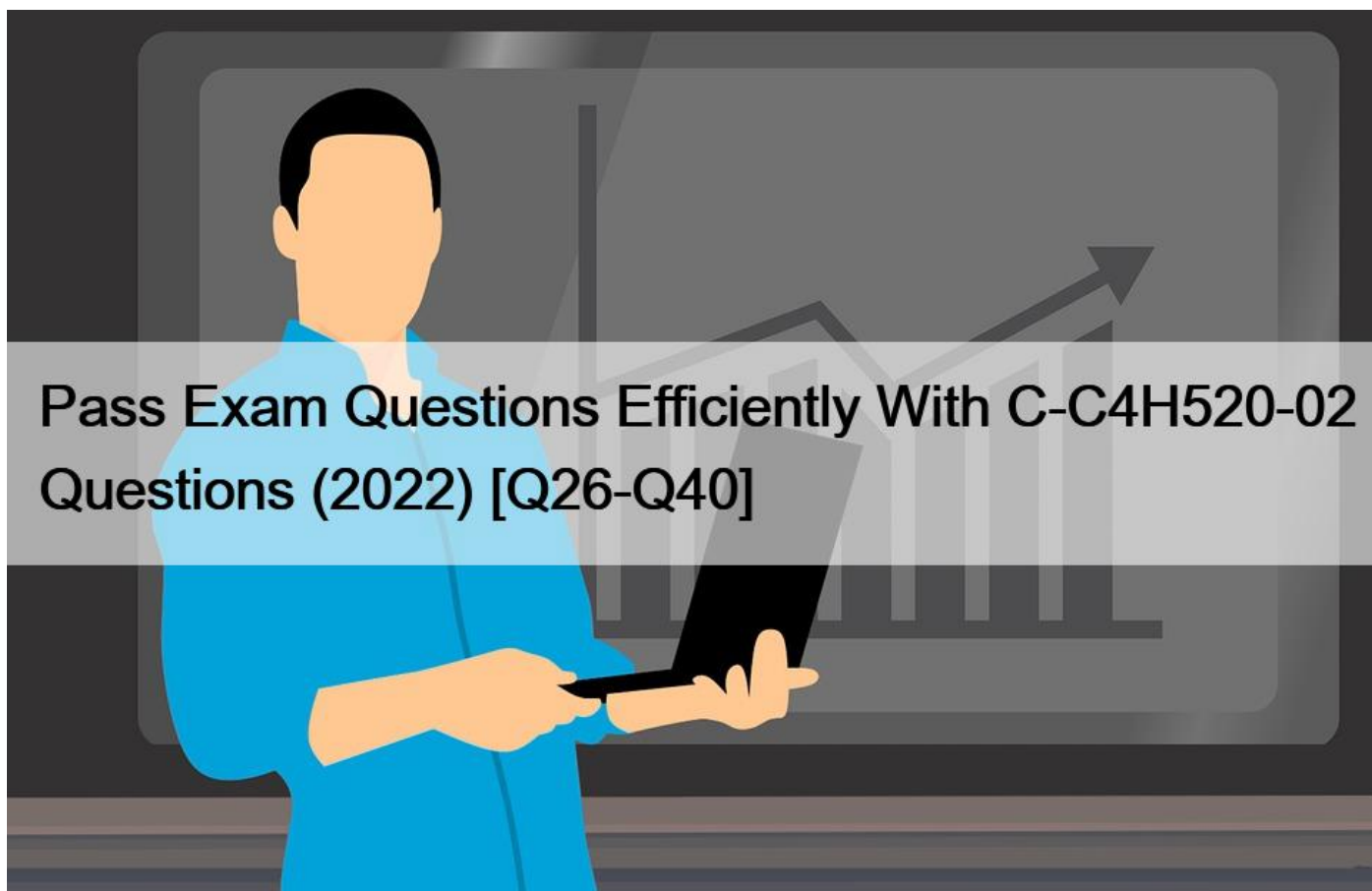


Pass Exam Questions Efficiently With C-C4H520-02 Questions (2022) [Q26-Q40]



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C-C4H520-02 Questions - Truly Beneficial For Your SAP Exam

SAP C-C4H520-02 Certification Exam Topics:

Topic Areas Topic Details, Courses, Books **Customer Self Services via Core Now < 8%** Explain the entire end to end execution steps starting from consumer self-service to generate a service call and executing on it. C4H520 (SAP FSM 2005) **Smartforms > 12%** Explain the features of Smartforms module and locate /create templates. C4H520 (SAP FSM 2005) **Master Data Management 8% - 12%** Explain all the components of Master Data Management and know how the data model is used within SAP Field Service Management. C4H520 (SAP FSM 2005) **Mobile SAP Field Service Management application > 12%** Explain the features of mobile Field Service Management application and know how to accept, execute and close a service call. C4H520 (SAP FSM 2005) **Integrations < 8%** Explain the basic concepts of integration between SAP Field Service Management and other products and end to end process flow C4H520 (SAP FSM 2005) **SAP Field Services Management and SAP Service Cloud < 8%** Describe how SAP Field Service Management fits into SAP Service Cloud and basic functionalities of SAP Field Service Management. C4H520 (SAP FSM 2005) **Administration: Permissions and Configurations 8% - 12%** Know the basic features of administration modules and where to access company settings, business rules and permission settings. C4H520 (SAP FSM 2005) **Analytics and Reports 8% - 12%** Explain where to find analytic reports on SAP FSM and how effectively use them for reporting purposes. C4H520 (SAP FSM 2005) Admin Query API **Crowd Workforce < 8%** Explain the basic concept of Crowd service and the benefits it brings into SAP Field Service Management. C4H520 (SAP FSM 2005) **Workforce management > 12%** Outline the features of Workforce Management and know how to create and assign a service call. C4H520 (SAP FSM 2005)

Workforce management

NEW QUESTION 26

How can a developer update a record in SAP Field Service Management through the API?

- * Using a REST-based service
- * Using an RFC-enabled service
- * Using an OData service
- * Using a SOAP-based service

NEW QUESTION 27

What objects can you create/update in MDM module? Note: There are 3 correct answers to this question.

- * Service Call
- * Business Partner
- * Equipment
- * Service Contract
- * Activity

NEW QUESTION 28

Which of the following is supported in business rules?

- * Linked list
- * Stack
- * Array
- * Heap

NEW QUESTION 29

Which aspect of SAP Field Service Management helps businesses to expand their service area beyond their own list of qualified technicians?

- * Customer Self-Service
- * Service Contracts
- * Service Maps
- * Crowd Service

NEW QUESTION 30

Which functionality is possible when the Smartform template is set to Translation status?

- * The template can be edited.
- * The template can be assigned to an activity.
- * The template can be exported in XML format.
- * The template can be assigned to an equipment.

NEW QUESTION 31

You want your customers to be able to create service request from the self-service portal. What are the pre-requisites for providing

this function? Note: There are 3 correct answers to this question.

- * You must have Auto-release of assignments
- * You must have moment-sets defined equipment
- * You must have business rules configured
- * You must have a portal user account
- * You must have Equipment records against your account

NEW QUESTION 32

As an administrator, which actions you can take on the time and material journal tab? Note: There are 3 correct answers to this question.

- * Close
- * Approve
- * Review
- * Release
- * Delete

NEW QUESTION 33

For which SAP Field Service Management objects is a bi-directional flow supported when you integrate with SAP Service Cloud? Note: There are 2 correct answers to this question.

- * Service call
- * Activity
- * Time and Material journal
- * Service contract

NEW QUESTION 34

What are some of the available options to create dashboard reports? Note: There are 2 correct answers to this question.

- * Use Pre-assembled queries
- * Import Report Templates
- * Use Pre-assembled Reports
- * Import Queries

NEW QUESTION 35

What are the benefits of using activity feedback? Note: There are 2 correct answers to this question.

- * Generate QA reports with the captured data.
- * Generate checklist reports for the customer.
- * Assist technicians to record time and materials.
- * Assist technicians to capture resolutions.

NEW QUESTION 36

What are the approval statuses in Time & Material journal? Note: There are 3 correct answers to this question.

- * Approved
- * Pending
- * Declined
- * Accepted
- * Revoked

NEW QUESTION 37

You are a Field Service Technician using an iOS device and you have just completed a repair work. How can you check the travel time to the next repair location address? Choose the correct answer.

- * Click on navigation icon within the service call
- * Click on navigation icon within the Equipment
- * Click on navigation icon within the HomePage
- * Click on navigation icon within the Activity

NEW QUESTION 38

How can you translate a Smartform?

- * Select the translation language within the designer.
- * Export it to XML, translate, and upload.
- * Download it to Microsoft Word, translate, and then upload.
- * Maintain the translation of the Smartform in the company settings.

NEW QUESTION 39

What can you set in a scheduled business rule? Note: There are 2 correct answers to this question.

- * Notification
- * Frequency
- * Condition
- * Order

NEW QUESTION 40

How do you activate the integrated checkout feature in the SAP Field Service Management mobile app? Note:

There are 3 correct answers to this question.

- * Create custom business rules.
- * Activate permissions.
- * Enable company settings.
- * Configure checkout workflow steps.
- * Adjust cloud account settings.

SAP C-C4H520-02 Exam Description:

The "SAP Certified Application Associate SAP Field Service Management 2005" certification exam validates that the candidate possesses the fundamental and core knowledge required of the application consultant profile. This certification proves that the candidate has an overall understanding and functional configuration skills to participate as a member of an SAP Field Service

Management project team in a mentored role. This certification exam is recommended as an entry level qualification.

C-C4H520-02 Exam Certification Details:

Sample Questions: SAP C-C4H520-02 Exam Sample Question Level:AssociateExam:80 questions

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