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**NEW QUESTION 24**

A company uses calculation procedures to determine product pricing. Due to the company&#8217;s pricing schedules, there is always more than one calculation procedure active at one time for a given date.

In this scenario, how will the calculation engine select which calculation procedure to run?
* Date modified
* Priority
* Sequence
* Date created

**NEW QUESTION 25**

An Insurance company decides to use calculation procedures and matrices to calculate premium costs for new Insurance policies.

Prices change very frequently, resulting In multiple copies of the rating or pricing tables.

What is an advantage of calculation procedures that the consultant should highlight in this scenario?
* Allows aggregate functions
* Allows text concatenation using algebraic operators
* Allows multiple versions that will execute based on when the request is made
* Allows AI integration to calculate next best offer using policy attributes

**NEW QUESTION 26**

Which element allows a user to retrieve data from a single field and display it in a dropdown list?
* Calculation Action
* DataRaptor Extract Action
* Lookup
* Select

**NEW QUESTION 27**

A client wants to create an OmniScript to capture customer satisfaction. The process requires the following actions:

* Present the user with a customer satisfaction question that allows them to select one option from a 1-5 satisfaction rating.

* Create a case for an account team member to follow up.

* Email a summary message to the user.

Which OmniScript elements should the consultant recommend to meet these requirements&#8217;
* Radio Group, Remote Action, and Messaging Action
* Multi-Select, Remote Action, and Email Action
* Radio Group, DataRaptor Post Action, and Email Action
* Edit Block, DataRaptor Post Action, and Messaging Action

**NEW QUESTION 28**

A company implements an integration procedure that is invoked from an OmniScript. The integration procedure includes a recommend to improve performance and address users concerns Which feature should the consultant recommend to improve performance and address users concerns?
* Try Catch
* Batch jobs
* Chaining
* Conditions

**NEW QUESTION 29**

Which three functions are performed by Action elements in OmniScript?

Choose 3 answers
* Display error messages to the user
* Get and update data through APIs
* Organize data into multiple pages

* Send DocuSign emails for signature
* Get and update data in Salesforce

**NEW QUESTION 30**

A company has an existing OmniScript running in production. The business decides additional customer information is needed and wants to add more questions to the process.

What is the most efficient approach that the consultant can recommend to the business to meet this requirement?
* Add a new Step element with Input elements
* Add an LWC component
* Add an Input Action to a Step
* Add a embedded FlexCard

**NEW QUESTION 31**

An insurance company decides to implement a sales console for the sales representatives that displays or provide access to customer information. The consultant reviews all the information required and determines that FlexCards would be the best solution to display part of the required information.

Which two pieces of data should the consultant recommend displaying using FlexCards&#8217; Choose 2 answers
* Policies including type, issue date, amount
* Terms and Conditions for each policy
* Guided troubleshooting process
* Customer name, title, phone, email

**NEW QUESTION 32**

A company has an existing OmniScript that agents use to create new billing accounts. It currently has three st to capture required information:

* Step 1: account name and legal number

* Step 2: billing cycle and monthly due date

* Step 3: email and telephone number

After each step, a DataRaptor is used to update the account information in Salesforce.

Following best practices, which two improvements can the consultant recommend for this OmniScript?

Choose 2 answers
* Create a reusable OmniScript for this process
* Use a single DataRaptor to save the information
* Combine the three steps into one step
* Configure the save for later property

**NEW QUESTION 33**

A company plans to use OmniScript to digitally transform Its business. During the discovery phase of the project the team reviews

all of the business processes including the Individual steps of each process. As a result of analysis, it is clear that many processes need to update contact data at different points in the process.

What solution should the consultant recommend to efficiently meet these requirements?
* Create an Integration Procedure to update contact data with &#8220;Chain On Step&#8221; enabled and invoke it from all OmniScripts.
* Create an OmniScript that uses the reusable property to update contact data and embed it In other OmniScripts.
* Create an OmniScript to update contact data and invoke it when other OmniScripts complete.
* Create a FlexCard for contacts, and add an Update Contact Details OmniScript as an action.

## NEW QUESTION 34

A business needs a 360° view of their accounts, including a FlexCard to display all of the products sold to the account. The business identified 20 different data elements and 10 actions that users would need when viewing the product information. Once all of the elements were collected together on the FlexCard, it looked cluttered.

What FlexCard feature should the consultant recommend to address this issue?
* Zones
* States
* Actions
* Flyouts

## NEW QUESTION 35

A company has a process that requires a birthday validation. At the beginning of the process, the user is asked to input their birthday. If the user is less than 18 years old. then the process should display an error stating that the age cannot be less than 18. The process should restrict users from continuing. If the user is 18 or older, then the process should proceed without any error message.

Which two OmniScript features should the consultant recommend to meet this validation requirement?

Choose 2 answers
* Calculation
* Messaging
* Alert
* Formula

## NEW QUESTION 36

In which two cases should an integration procedure be used as a data source for FlexCards and OmniScripts, Choose 2 answers
* To achieve elastic scaling
* To retrieve multiple data sources in a single response
* To minimize the number of elements to be configured
* To separate the user interface from changes in the data sources

## NEW QUESTION 37

A company needs to generate invoices when contracts reach an approved status. Users should initiate the invoice generation process from the contract page, but the option should not appear until the contract reaches the approved status. After the invoice is generated, it should be sent to the customer for signature.

What three tools should be used in the solution the consultant recommends to meet these requirements?

Choose 3 answers
* OmniScript
* Interaction Launcher
* FlexCards
* OmniStudio Action
* DataRaptor

## NEW QUESTION 38

A business wants to transform an existing process into a digital interaction using OmniScript. The process includes several steps. Some steps apply to all users, and other steps only apply to users depending on their responses to certain questions. The business does not want all users to have to go through all the steps.

Which OmniScript feature should the consultant recommend to meet this requirement?
* User Roles
* Conditional Views
* Script Configuration
* Script Profiles

## NEW QUESTION 39

A company needs an OmniScript to allow customers to order products and services from their website. After the order is submitted, the customer should be able to download a PDF summary of the order.

What type of DataRaptor should the consultant recommend to meet this requirement?
* DataRaptor Load
* DataRaptor Extract
* DataRator Turbo Extract
* DataRaptor Transform

## NEW QUESTION 40

A consultant designs a FlexCard with five card states following best practices. Four of the card states have a condition.

At runtime, if two of the states&#8217; condition are true, which state will be displayed?
* The first state with the highest priority closest to the top of the canvas
* The state closest to the top of the canvas
* The first state with a true condition closest to the top of the canvas
* The state with a true condition that has the highest priority

Salesforce OmniStudio-Consultant Exam Syllabus Topics:

TopicDetailsTopic 1- Design Integration Procedures and related DataRaptors-  Explain the capabilities, use cases and purpose of using FlexCardsTopic 2- Collect and group the customer 360 Information required to show to an end user-  Gather, analyze, and simplify business requirements in order to design solutions using OmniStudio toolsTopic 3- Create fit- gap analyses between requirements and OmniStudio capabilities-  FlexCards to ensure they meet customer requirements- needs

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