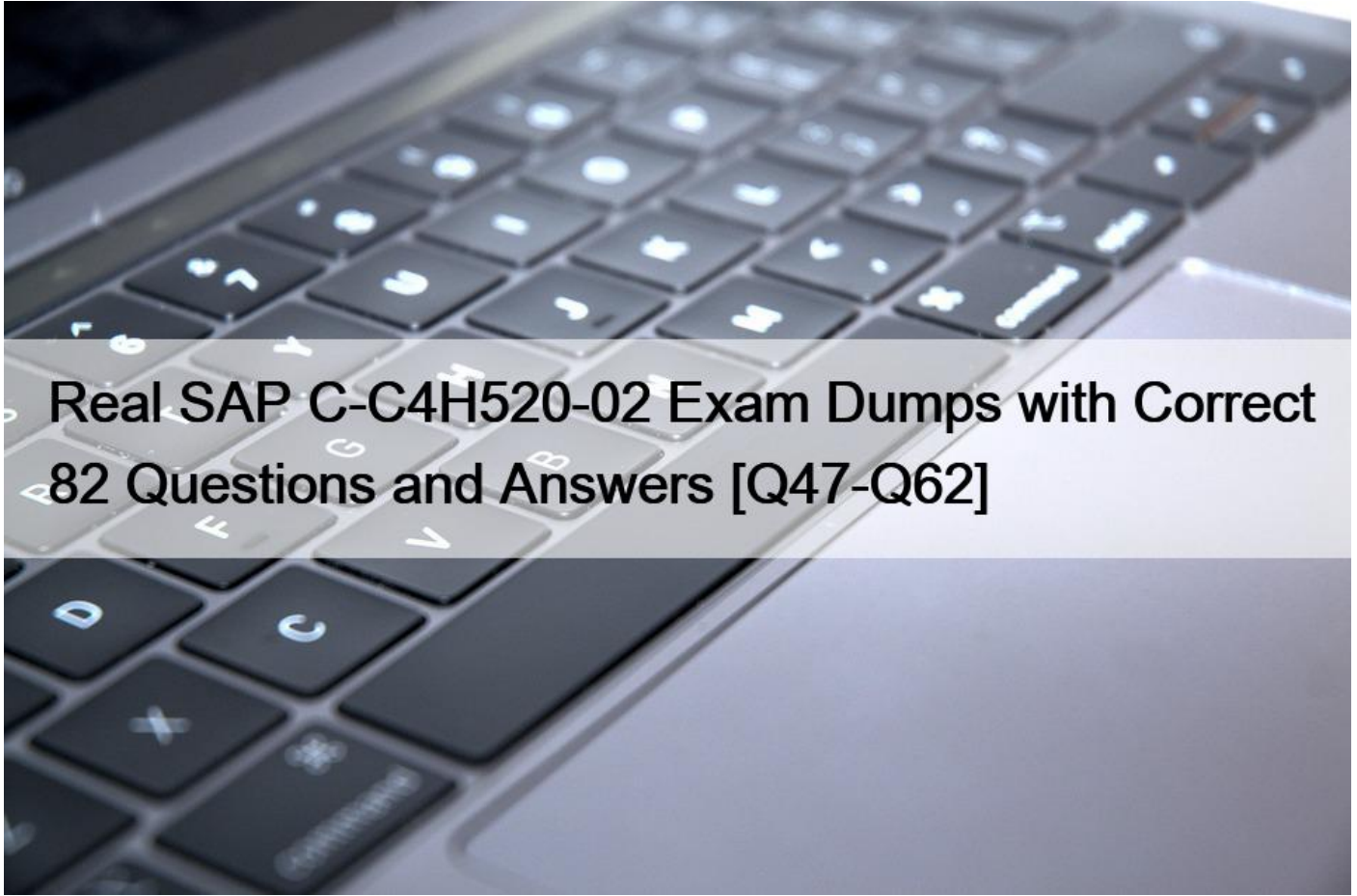


Real SAP C-C4H520-02 Exam Dumps with Correct 82 Questions and Answers [Q47-Q62]



Real SAP C-C4H520-02 Exam Dumps with Correct 82 Questions and Answers
Valid C-C4H520-02 Test Answers & SAP C-C4H520-02 Exam PDF

C-C4H520-02 Exam Certification Details:

Duration:180 mins Sample Questions: SAP C-C4H520-02 Exam Sample Question Level:Associate Exam:80 questions

Q47. After an existing template has been modified and released, what options are given to the user? Note: There are

2 correct answers to this question.

- * Delete other versions.
- * Reactivate other versions.
- * Deactivate other versions.
- * Export other versions.

Q48. What object is bidirectional when integrating FSM with C4C? Choose the correct answer.

- * Activity
- * Service Contract
- * Equipment
- * Item

Q49. What needs to be selected when the Time &Material entry has to be send back to the technician again?

Choose the correct answer.

- * Request Change
- * Request New Entry
- * Send again
- * Revoke

Q50. How does the integration scenario with S/4HANA look like? Choose the correct answer.

- * Service request is created in S4/HANA, planning and dispatching is done in FSM and execution is done via FSM Mobile app
- * Service request is created in FSM, planning and dispatching is done in FSM and execution is done via FSM Mobile app
- * Service request is created in FSM, planning and dispatching is done in S/4HANA and execution is done via FSM Mobile app
- * Service request is created in S4/HANA, planning and dispatching is done in S/4HANA and execution is done via S/4HANA Mobile app

Q51. What are some of the SAP Crowd Service capabilities? Note: There are 3 correct answers to this question.

- * Configurable onboarding platform to invite partners
- * Automatic determination of activity effort and materials consumed
- * Crowd workers can reschedule assignments within a set time frame
- * Intelligent scheduling to determine the best qualified technician
- * Crowd workers can accept or reject assignments within a set time frame

Q52. Which of the following are data object types that you can maintain in the Master Data module? Note: There are 3 correct answers to this question.

- * Item
- * Service call
- * Service contract
- * Smartform
- * Equipment

Q53. How Does SAP Field Service Management Crowd Service allow you to cater to next generation employees? Choose the correct answer.

- * By adopting your workforce to accommodate for workers shifting perspectives
- * By giving service technicians the ability to register for upcoming certifications
- * By helping Employees learn more about next generation technologies
- * By giving service technicians the ability to schedule the additional training

Q54. Where can you reference custom fields in a business rule? Note: There are 3 correct answers to this question.

- * Object type
- * Permissions
- * Variables
- * Actions
- * Conditions

Q55. Which actions can you use in a Business Rule configuration? Note: There are 3 correct answers to this question.

- * Delete Object
- * Delete Report
- * Create Object
- * Build Query
- * Create Requirement

Q56. Which Customer steps are part of SAP Field Service management Self-service? Note: There are 3 correct answers to this question.

- * Monitor the Execution Stage
- * Record the Progress of the Incident
- * Assign parts to the incident
- * Record the incident via the website
- * Scan a QR Code

Q57. What are the some main security characteristics of the SAP Field Service management Mobile App.?

Note: There are 2 correct answers to this question.

- * Full Backup protection of Customer data
- * Oauth Token for Login free access
- * SSL-Secured communication
- * Advanced perimeter security

Q58. How do you activate the integrated checkout feature in the SAP Field Service Management mobile app? Note:

There are 3 correct answers to this question.

- * Create custom business rules.
- * Activate permissions.
- * Enable company settings.
- * Configure checkout workflow steps.
- * Adjust cloud account settings.

Q59. Which Actions are available for a Service Technician with in an activity report? Note: There are 3 correct answers to this question.

- * Send as E-mail
- * Add Smartform
- * Create Effort
- * Create Equipment
- * Edit Business Partner

Q60. What object corresponds to the service call in ERP? Choose the correct answer.

- * Sales Order
- * Service Order
- * Service Contract
- * Quotation

Q61. How do you activate the integrated Checkout feature in SAP Field Service management Mobile App?

Note: There are 3 correct answers to this question.

- * Configure Checkout workflow step

- * Create Custom Business Rules
- * Adjust Cloud Account settings
- * Activate Permissions
- * Enable Company Settings

Q62. The Dispatcher drags and drops a service call onto technician's schedule on the planning board. What must happen next to allow the technician to sync and view the assigned service call on mobile app?

Choose the correct answer.

- * The Dispatcher must release the assignment
- * The technician must release the assignment
- * The Dispatcher must approve the assignment
- * The technician must approve the assignment

SAP C-C4H520-02 Certification Exam Topics:

Topic Areas Topic Details, Courses, Books **Master Data Management 8% - 12%** Explain all the components of Master Data Management and know how the data model is used within SAP Field Service Management. C4H520 (SAP FSM 2005) **Business Rules < 8%** Know the advantages of using business rules and how to use them along with some use cases. C4H520 (SAP FSM 2005) Business rules notifications **SAP Field Services Management and SAP Service Cloud < 8%** Describe how SAP Field Service Management fits into SAP Service Cloud and basic functionalities of SAP Field Service Management. C4H520 (SAP FSM 2005) **Mobile SAP Field Service Management application > 12%** Explain the features of mobile Field Service Management application and know how to accept, execute and close a service call. C4H520 (SAP FSM 2005) **Smartforms > 12%** Explain the features of Smartforms module and locate /create templates. C4H520 (SAP FSM 2005) **Workforce management > 12%** Outline the features of Workforce Management and know how to create and assign a service call. C4H520 (SAP FSM 2005) Workforce management **Administration: Permissions and Configurations 8% - 12%** Know the basic features of administration modules and where to access company settings, business rules and permission settings. C4H520 (SAP FSM 2005) **Customer Self Services via Core Now < 8%** Explain the entire end to end execution steps starting from consumer self-service to generate a service call and executing on it. C4H520 (SAP FSM 2005) **Analytics and Reports 8% - 12%** Explain where to find analytic reports on SAP FSM and how effectively use them for reporting purposes. C4H520 (SAP FSM 2005) Admin Query API

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