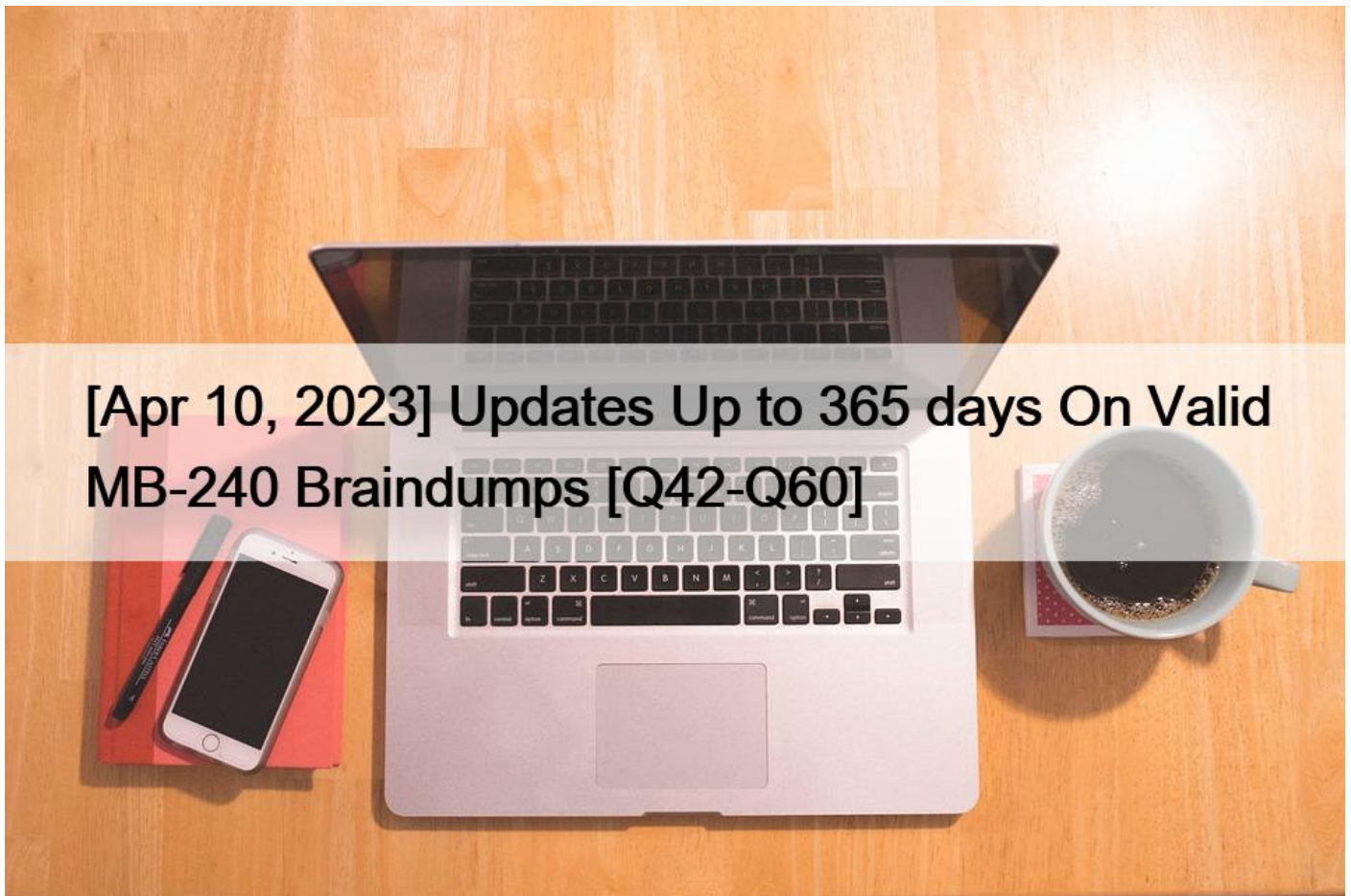


[Apr 10, 2023 Updates Up to 365 days On Valid MB-240 Braindumps [Q42-Q60]



[Apr 10, 2023] Updates Up to 365 days On Valid MB-240 Braindumps
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NEW QUESTION 42

You work for a recycling company that provides customers with large compactor units to collect their recyclable materials. The compactor units are comprised of two separate components: a container to collect the recyclable materials and a separate component that compacts the recyclable materials to make them easier to transport.

These containers are expensive, and the components tend to break down frequently, requiring ongoing maintenance and repairs.

You need to easily track the containers that your company has at each client location and maintain a service history for each of the sub-components.

- * Configure the customer asset records hierarchically, and maintain service history at the sub-component level.
- * Configure the customer inventory records individually, in order to maintain the service history at the parent component level.
- * Configure the customer inventory records in a hierarchy, and maintain service history at the sub-component level.
- * Configure the customer asset records hierarchically, and maintain service history at the service account level.

Section: Manage assets and agreements

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/configure-set-up-customer-assets>

NEW QUESTION 43

You monitor a specific piece of equipment by using Connected Field Service. You need to add several components to the piece of equipment.

What should you do?

- * From an existing asset, click See records associated with this view, then click Connect.
- * On the Active Customer Assets screen, click New.
- * From an existing product, click Add New Adjustment Product.
- * Create a new product. Add a unit group and define the units.

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/connected-field-service>

NEW QUESTION 44

You are a Dynamics 365 for Field Service administrator for a construction company.

You need to schedule a work order for a group of resources that will work together for a set number of days, week, or months.

How should you achieve the goal without scheduling the same requirements multiple times manually by using the schedule board (or with the schedule assistant)?

- * Use Facility Scheduling
- * Use Multi-Resource Scheduling
- * Use Resource Crew Scheduling
- * Use Universal Resource Scheduling

Section: Schedule and dispatch work orders

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/multi-resource-scheduling-requirement-groups>

NEW QUESTION 45

Your company is expanding nationally.

You need to configure tax codes for a new territory, so the company can start to operate in the new territory.

You realize that you can identify which field service record types the tax code will be applied to.

Which three Field Service record types are taxable within the new tax code? Each correct answer presents a complete solution.

- * Agreements
- * Services

- * Purchase Orders
- * Products
- * Work Orders

Section: Configure field service applications

NEW QUESTION 46

Drag and Drop Question

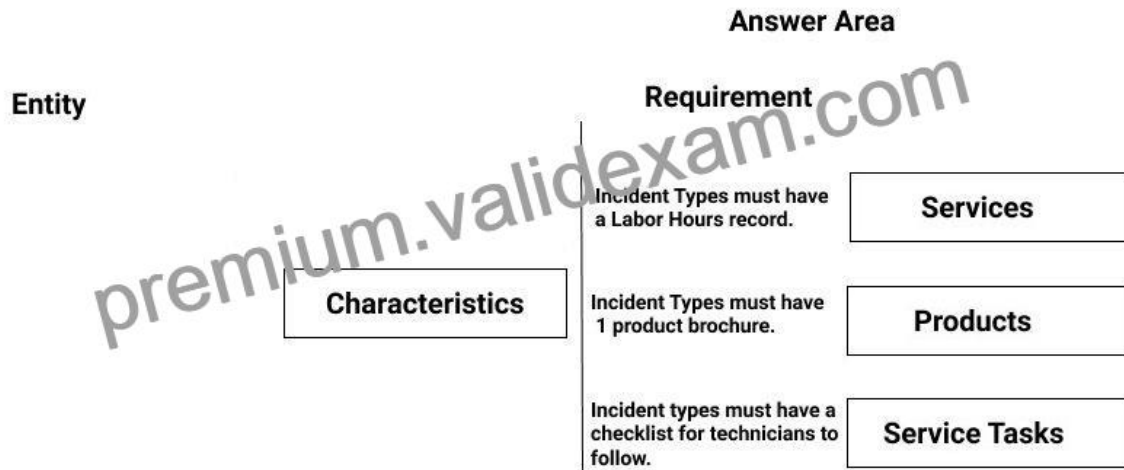
You are a Dynamics 365 Field Service Administrator Your organization wants to use Incident Types with Work Orders.

You need to create and configure Incident Types based on the provided scenarios.

Which Incident Type feature should you use with each scenario? To answer, drag the appropriate Incident Type feature to the appropriate scenario. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.

Entity		Requirement	
Products	Services	Incident Types must have a Labor Hours record.	<input type="text"/>
Service Tasks	Characteristics	Incident Types must have 1 product brochure.	<input type="text"/>
		Incident types must have a checklist for technicians to follow.	<input type="text"/>



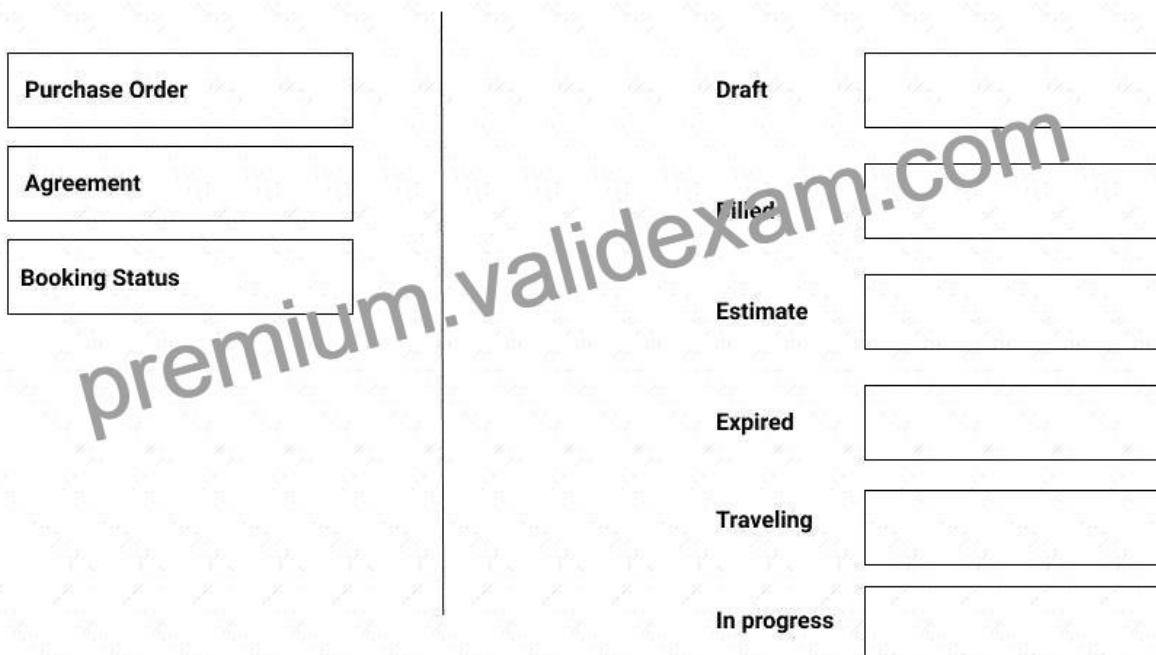
NEW QUESTION 47

You are a field service administrator for your company.

You review the Field Service administrator guide to understand how the status fields can support your company's business processes.

Which unique entity system status value matches with its Entity Type? To answer, drag the appropriate unique entity system status values to the appropriate Entity Type. Each unique entity system status value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE:Each correct selection is worth one point.



Purchase Order
Agreement
Booking Status

Draft	Purchase Order
Billed	Purchase Order
Estimate	Agreement
Expired	Agreement
Traveling	Booking Status
In progress	Booking Status

Draft Purchase Order

Billed Purchase Order

Estimate Agreement

Expired Agreement

Traveling Booking Status

In progress Booking Status

NEW QUESTION 48

A new service agreement automatically generates 12 monthly work orders for a new customer.

What are two possible status values for the work orders? Each correct answer presents a complete solution.

- * Open-scheduled
- * Open-reserved

- * Open-unscheduled
- * Open-requested

NEW QUESTION 49

Service technicians perform groups of related activities. You need to provide a total estimated duration for the group of activities so that they can be scheduled as one assignment.

Which set of entities should you use?

- * case and activities
- * case and service tasks
- * work order and activities
- * work order and service tasks

NEW QUESTION 50

You are a Dynamics 365 for Field Service Administrator.

You install and configure Connected Field Service with Azure IoT Central. Several of your connected devices sent alerts back to Dynamics 365 and work orders were created. However, the work orders were not sent back to Azure IoT Central.

You need to resolve the issue.

Which Action should you take to resolve the issue?

- * Configure the Microsoft Flow When a work order is created in Connected Field Service, update IoT Central.
- * Create an IoT Command in Dynamics 365 to trigger an update in IoT Central.
- * Configure the Dynamics 365 workflow When a work order is created in Connected Field Service, update IoT Central.
- * Create an IoT action in Dynamics 365 to trigger an update in IoT Central.

Section: Configure field service applications

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/cfs-iot-central-work-orders>

NEW QUESTION 51

You are a Dynamics 365 for Field Service Administrator.

You install and configure Connected Field Service with Azure IoT Central. Several of your connected devices sent alerts back to Dynamics 365 and work orders were created. However, the work orders were not sent back to Azure IoT Central.

You need to resolve the issue.

Which Action should you take to resolve the issue?

- * Configure the Microsoft Flow When a work order is created in Connected Field Service, update IoT Central.
- * Create an IoT Command in Dynamics 365 to trigger an update in IoT Central.
- * Configure the Dynamics 365 workflow When a work order is created in Connected Field Service, update IoT Central.
- * Create an IoT action in Dynamics 365 to trigger an update in IoT Central.

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/cfs-iot-central-work-orders>

NEW QUESTION 52

You are setting up an agreement to schedule monthly work for a customer. The customer has a preferred start time for the work and a preferred technician.

On which entity should you enter the customer's preferences?

- * agreement
- * resource
- * booking setup
- * account

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/set-up-customer-agreements>

NEW QUESTION 53

You are implementing Microsoft Dynamics Field Service. You create a view of all scheduled work orders for a specific city on a specific day. You need to modify the view to show completed work.

Which field should you use to filter the view?

- * Priority
- * System Status
- * Work Order Summary
- * Sub-Status

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/set-up-work-order-sub-statuses>

NEW QUESTION 54

You install the Field Service Solution and set up incident types. You create a work order that uses a primary incident type.

Which three pieces of information are populated on the work order? Each correct answer presents part of the solution.

- * price list
- * actual duration
- * priority
- * service tasks
- * services
- * products

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/create-work-order>

NEW QUESTION 55

Contoso, Ltd has just acquired a new company in order to increase the services it offers to its customers.

Contoso, Ltd. wants to ensure that it is able to track all of the stages in its service management workflow, including the services offered by the new service company.

You need to configure Dynamics 365 CE for Field Services to ensure that all of the necessary status values are configured correctly to track your company's unique business process.

Which action must you perform?

- * Edit the existing system status field values.
- * Create the necessary sub-status values.
- * Create the necessary system status values.
- * Create the necessary service task values.

Section: Configure field service applications

NEW QUESTION 56

You are a Dynamics 365 for Field Service Billing Administrator. Your customer wants to purchase a series of quarterly preventative maintenance visits as well as bi-weekly site visits.

The customer wants to be billed for the preventative maintenance quarterly but billed for the site visits monthly.

What are two ways that this can be completed against a single Agreement? Each correct answer presents a complete solution.

- * Create Invoice Setup for preventative maintenance, with Invoice Products tied to Quarterly Price List.
- * Create Invoice Setup for preventative maintenance with Invoice Recurrence of every three months.
- * Create Invoice Setup for site visits, with Invoice Recurrence of each month.
- * Create Invoice Setup for site visits, with Invoice Products tied to Monthly Price List.

NEW QUESTION 57

DRAG DROP

You are a Dynamics 365 for Field Service Dispatcher.

You need to use the schedule board to find resources for a work order. The work order can be completed by any resource who has the correct piece of equipment and who is available at 9:00 A.M during a selected week.

Which four steps must you take, in sequence, to successfully implement this capability within the schedule board? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Answer Area
Book the work order.	
Create a new requirement group.	
Create a requirement group template.	⬅️ ⬆️
Add the incident type to a work order.	⬅️ ⬇️
Associate an incident type to the requirement group template.	
Book the requirement with the scheduling assistant.	

Actions	Answer Area
Book the work order.	Create a requirement group template.
Create a new requirement group.	Associate an incident type to the requirement group template.
Create a requirement group template.	Add the incident type to a work order.
Add the incident type to a work order.	Book the work order.
Associate an incident type to the requirement group template.	
Book the requirement with the scheduling assistant.	

Section: Schedule and dispatch work orders

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/multi-resource-scheduling-requirement-groups>





NEW QUESTION 58

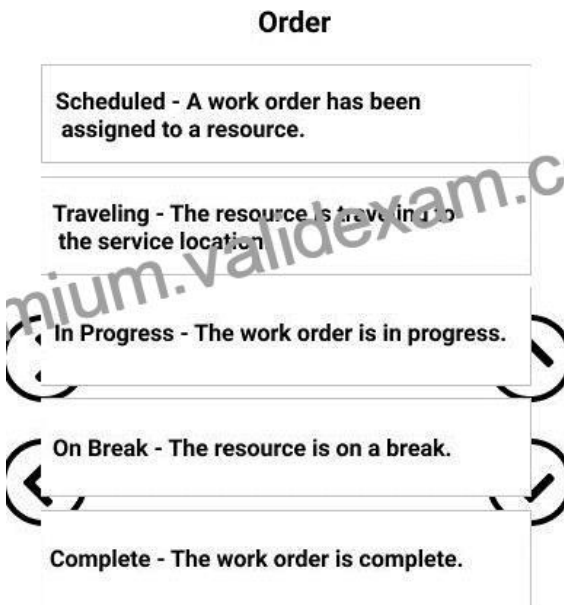
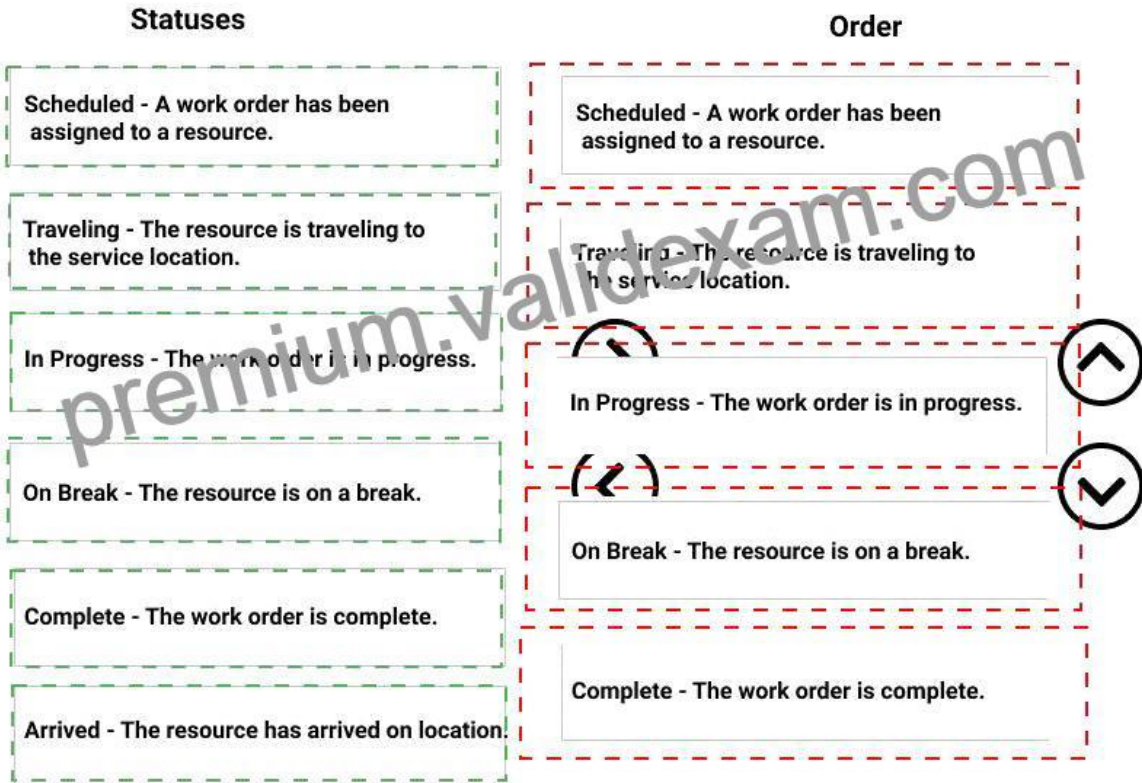
Your company is preparing to deploy the Dynamics Field Service with Mobile Application.

Your manager asks you to ensure that the Booking Statuses will match with the current business process the field technicians are following.

As the Field Service Administrator, you review the documentation and discover that the out-of-the-box BookingStatuses will meet your company's needs.

What is the order of the Booking Statuses for the five out-of-the box booking status fields? To answer, move the five out-of-the-box booking status fields to the answer area and arrange them in the correct order.

Statuses	Order
Scheduled - A work order has been assigned to a resource.	
Traveling - The resource is traveling to the service location.	
In Progress - The work order is in progress.	
On Break - The resource is on a break.	
Complete - The work order is complete.	
Arrived - The resource has arrived on location.	
	



NEW QUESTION 59




You have the Universal Resource Scheduling (URS) security role.

Your organization creates a custom entity. The records for the entity need to be scheduled to resources.

You need to enable the new entity to be scheduled. You select the entity that needs to be enabled and need to continue the set up process.

Which four actions should you perform next, in sequence, to achieve the goal? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Order
Enable GeoCode for custom entity.	
Publish Customization.	
Create new Booking Relationship.	
Update the Booking Setup Metadata information.	
Create a new Requirement Relationship.	
Update Schedule Board settings for new entity.	
Create new Resource Requirement Relationship.	
	

Actions

- Enable GeoCode for custom entity.
- Publish Customization.
- Create new Booking Relationship.
- Update the Booking Setup Metadata information.
- Create a new Requirement Relationship.
- Update Schedule Board settings for new entity.
- Create new Resource Requirement Relationship.

Order

- Create new Booking Relationship.
- Create a new Requirement Relationship.
- Publish Customization.
- Update the Booking Setup Metadata information.

Order

- Create new Booking Relationship.
- Create a new Requirement Relationship.
- Publish Customization.
- Update the Booking Setup Metadata information.

NEW QUESTION 60

Drag and Drop Question

You are a Dynamics 365 for Field Service Administrator. All Products have the Convert to Customer Asset field set to Yes.

Some users indicate products on a customer asset are not always becoming a customer asset.

Users provide you with three scenarios.

You need to review the scenarios and provide the answers.

What happens to the product for each user scenario? To answer, drag the appropriate solution to satisfy each listed requirements. Each solution may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.

Answer Area

- Product is Converted to Customer Asset.
- Product is not Converted to Customer Asset.
- Product is Converted as an Inactive Customer Asset.

- Work Order Product is Estimated. Booking is Closed and Work Order is Closed-Posted.
- Work Order Product is Used. Booking is Closed and Work Order is Open – Completed.
- Work Order Product is Used. Booking is Canceled and Work Order is Closed-Posted.

Answer Area

- Product is Converted to Customer Asset.
- Product is not Converted to Customer Asset.
- Product is Converted as an Inactive Customer Asset.

- Work Order Product is Estimated. Booking is Closed and Work Order is Closed-Posted.
- Work Order Product is Used. Booking is Closed and Work Order is Open – Completed.
- Work Order Product is Used. Booking is Canceled and Work Order is Closed-Posted.

Product is not Converted to Customer Asset.
Product is not Converted to Customer Asset.
Product is Converted to Customer Asset.

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