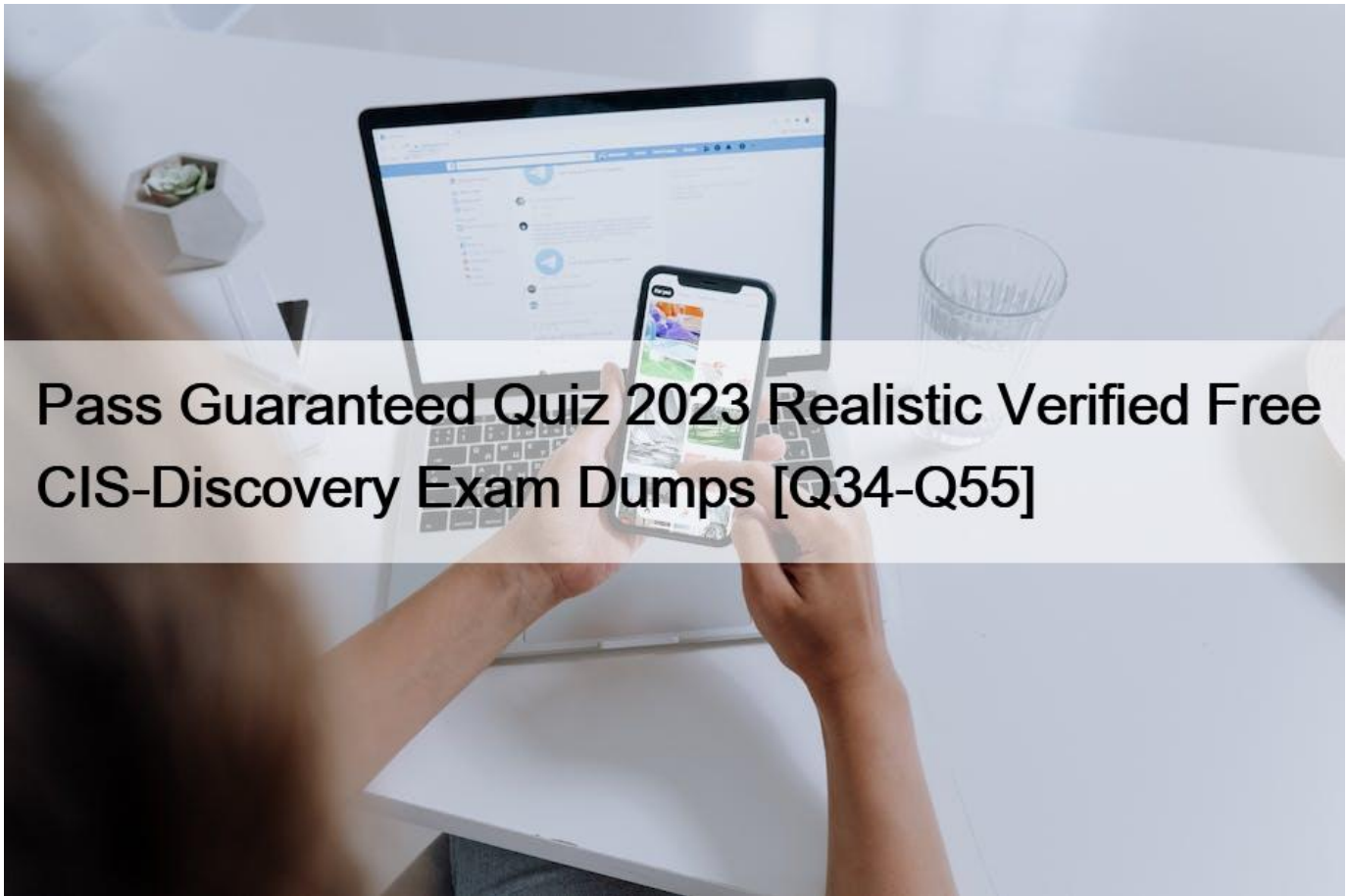


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Free Certified Implementation Specialist CIS-Discovery Ultimate Study Guide (Updated 80 Questions)

Topics of Certified Implementation Specialist - Discovery (CIS Discovery) Exam

Discovery Pattern Design

- Syntax (i.e. Variables, Attributes, Regex)- Sections (Patterns, Identification and Connection Sections, Troubleshooting)- Operations (i.e. Match, Parse variable, Parse file, Parsing strategies)- Pattern Designer (i.e. Debug, Steps, Sections)- Application Identification and Connection

Discovery Configuration

- Discovery Troubleshooting (i.e. Discovery Errors, Duplicates, Credentials)- Discovery Setup (i.e. Behaviors, Clusters, IP Services, Schedules)- Discovery Process Flow (i.e. PCIE Phases, ECC Queue, Status, Discovered Device)

Configuration Management Database

- CI Class Manager (i.e. CMDB Health Dashboard, CI Class Manager, CMDB Tables, Reclassification, CMDB Relationships)- CMDB Identification and Reconciliation (i.e. CI Identifiers, Reconciliation Definitions, Datasource Precedence, CMDB De-duplication)

Discovery Engagement Readiness

- Operationalizing IT (i.e. MID Server and Discovery Dashboards, Benefits)- Discovery Solution (i.e. Business Value,

Definition, Positioning)- Planning (i.e. MID Server Requirements and Specifications) **QUESTION 34**

Which of the below statements are true while troubleshooting Discovery.

Response:

- * None of the above
- * permission issue: Mideserver Credentils
- * Connectivity Issues: Logical and physical firewalls
- * Probes: Information not returned as expected
- * Sensors: Information returned but not displayed correctly

QUESTION 35

Benefits of using Discovery.

Response:

- * Accurate monitoring of Applications
- * Realize fast time to value
- * Enable service impact analysis
- * Extend discovery throughout IT

QUESTION 36

After navigating to an Automaton Error Messages list from Discovery > Home, how are the options on the right navigation pane categorized? (Choose two.)

- * SELECT ALL
- * SELECT ONE
- * ACTION ON SELECTED
- * ACTION ON ALL

QUESTION 37

A MID Server reached three Windows Server machines. All of them have the same login credentials but different IP addresses:

– 10.100.1.11

– 10.100.1.22

– 10.100.1.33

One more Windows Server machine has been found by the MID Server but it has different login credentials and its IP address is 10.100.1.44.

Given that during discovery two different Discovery Credential records were created, one for the

10.100.1.11 server and the other for the 10.100.1.44 server. Which scenario is the most likely for servers

10.100.1.22 and 10.100.1.33?

Response:

- * Both 10.100.1.22 and 10.100.1.33 will be inaccessible by Discovery.
- * Both 10.100.1.22 and 10.100.1.33 require their own credential records.
- * Both 10.100.1.22 and 10.100.1.33 will have a credential affinity with the 10.100.1.44 credentials.
- * Both 10.100.1.22 and 10.100.1.33 will have a credential affinity with the 10.100.1.11 server credentials.

QUESTION 38

By default, which of the following are automatically available as variables for horizontal discovery patterns? (Choose two.)

- * infrastructure_system
- * The CI Type on the Discovery Pattern form
- * windows_cmdb_ci
- * computer_system

QUESTION 39

What is a recommended method of fixing duplicate CIs.

Response:

- * Using Business Rules
- * Using the ServiceNow provided Duplicate CI Remediator tool
- * Using Scheduled Jobs

QUESTION 40

Which method is used by Discovery to determine if a Host IP is active or alive?

- * Port Scan
- * Traceroute
- * Ping
- * Classification

QUESTION 41

If an operating system is not discovered by the base installation of Discovery, which 2 of the following conditions would have to be met for a custom horizontal pattern to discover the system?

Response:

- * Application Pattern Type should be selected.
- * CI Type should be selected.
- * Process Strategy must be defined.
- * Infrastructure Pattern Type should be selected.

QUESTION 42

When troubleshooting discovery from a discovery status, which of the following lists will prove helpful?

(Choose 3 answers)

Response:

- * ECC Queue
- * Running Processes

- * Discovery Log
- * Devices

QUESTION 43

When installing a MID Server on a Windows platform, which right must be associated when creating a Service Account?

- * Local Admin
- * Domain Admin
- * MID Server User Role
- * Log on as service

QUESTION 44

For CMDB Health, relationships can be which of the following choices? (Choose three.)

- * Duplicate
- * Stale
- * Orphan
- * Required
- * Recommended

QUESTION 45

What is necessary to use Debug form Pattern Designer?

Response:

- * Discoverable CI
- * Installed Service Mapping
- * Proxy server
- * Admin role

QUESTION 46

Which of the following choices would be best practice when designing steps with operations requiring variables?

Response:

- * Create more variables than required.
- * Query targets for variables.
- * Design for a static environment.
- * Use hard coded variables.

QUESTION 47

Which choice best describes a Functionality Definition?

- * Defines what CI identifiers to use.
- * Defines the IP addresses to discover.
- * Defines what Behavior to use from a Discovery Schedule.
- * Defines what protocols to detect from within a Behavior.

QUESTION 48

_____ is the best suited person to fill the Credentials Table during a Discovery implementation.

Response:

- * Customer
- * ServiceNow Technical Manager
- * ServiceNow Consultant
- * External Partner

QUESTION 49

If multiple datasources are authorized to update the same table in the CMDB based on reconciliation definition. Which of the following statement is correct for Datasource precedence in CMDB Reconciliation?

Response:

- * A higher order datasource has higher priority than a lower order datasource
- * lower order datasource has higher priority than a higher order datasource

QUESTION 50

for enhanced performance, all windows probes use the folder as default.

Response:

- * \$administration share
- * \$root share
- * Administration share
- * \$admin share

QUESTION 51

How to easily identify Duplicate CIs in the System.

Response:

- * Running a custom scheduled job
- * Using the CMDB View Dashboard
- * Running background scripts

QUESTION 52

When using the Delimited Text parsing strategy _____ and _____ are available in a step for a Parse Variable operation.

(Choose 2 answers)

Response:

- * Positions
- * Criteria Merge
- * Delimiters
- * Use Browser

QUESTION 53

specifies the CI attributes that a data source is authorized to update for a given CMDB table and prevents unauthorized data sources from overwriting the attribute values.

Response:

- * CI Identifier Rules
- * Discovery Rules
- * Reconciliation Definition
- * Event Rules

QUESTION 54

Which of the following pattern operations query targets? (Choose two.)

- * WMI Query
- * Merge Table
- * Get Process
- * Parse Variable

QUESTION 55

What is found on the far-right section of the Pattern Designer for horizontal patterns? (Choose two.)

- * CI Attributes
- * Operations
- * Temporary Variables
- * CMDB Dashboard

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