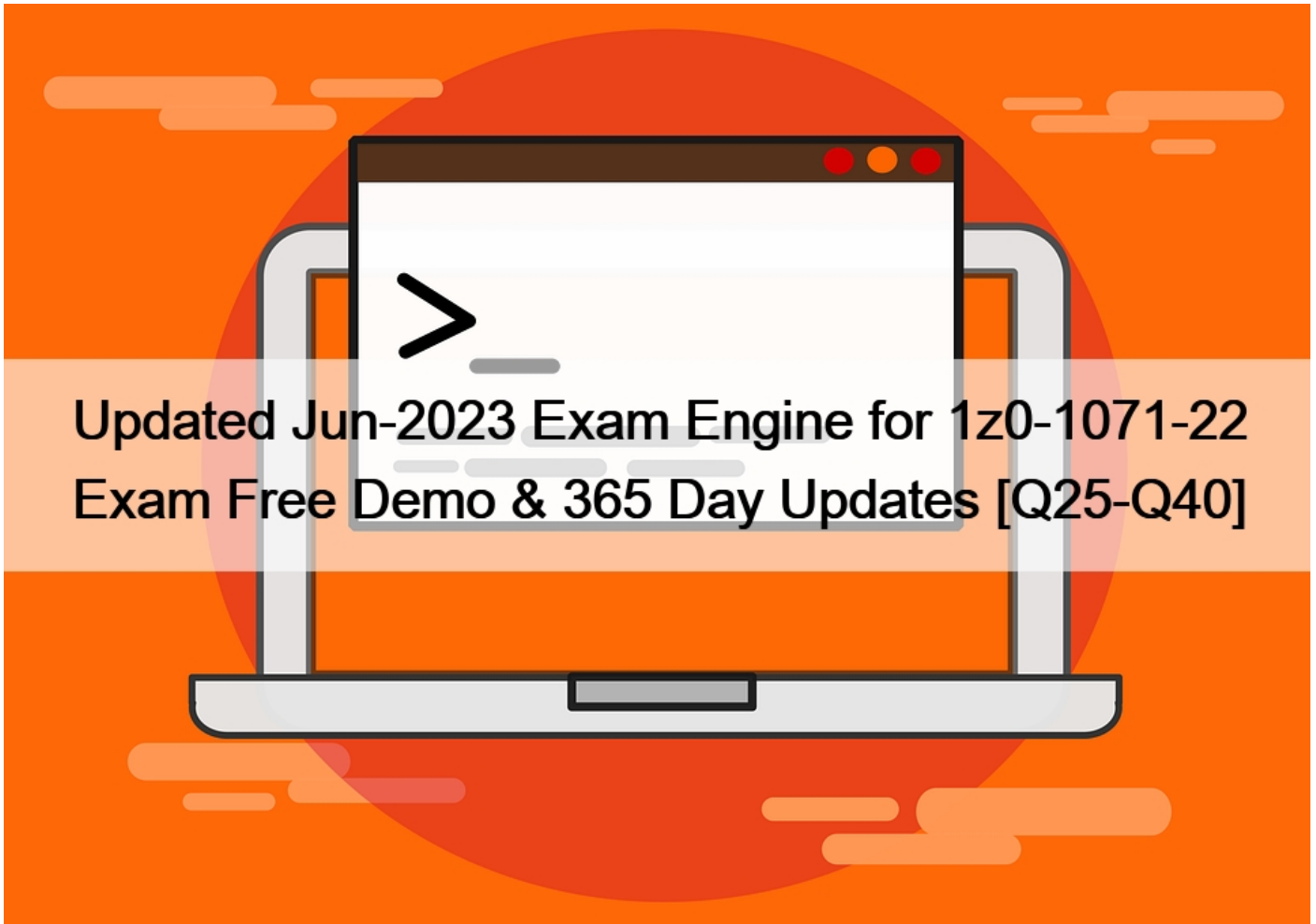


Updated Jun-2023 Exam Engine for 1z0-1071-22 Exam Free Demo & 365 Day Updates [Q25-Q40]



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NEW QUESTION 25

Which two statements are true the purpose of the compose bag entity item Out of Order Extraction property?

- * It should not be used for String entity items.
- * When set to True, an entity item value can be updated when prompting for a different entity item value.
- * Only set to True, an entity item value can be updated when prompting for a different entity item value.
- * Only when set to true can entity values be specific in any order in the initial user input.
- * When set to True, an entity item cannot be resolve until a dependent entity item is first resolved.

NEW QUESTION 26

Which two statements about skills are true?

- * Customers can only chat with skill when those skills managed by a digital assistant.
- * Skills can access back-end services.
- * Skills have dialog flows that you may configure to create conversation.
- * Skills always use natural languages processing (NLP).

NEW QUESTION 27

You are writing a dialog flow and you are at the end of the conversation. For the final state, you are not sure whether to use a return transition or use an exit transition that goes to the start of the dialog flow.

Which statement is true?

- * The next and return transitions are the same and you can use them interchangeably.
- * The return transition goes to the start of the dialog flow and resets all variables, whereas next simply navigates.
- * The next transition automatically clears variables on navigation, whereas return does not.
- * The next transition can only be used for forward navigation in the flow.

NEW QUESTION 28

You are building a skill for ordering pizza and you need it to determine when a user enters the pizza toppings and pizza size in their request.

Which Oracle Digital Assistant feature would you use to identify these variable values in a user's message?

- * entities
- * answer intents
- * channels
- * digital assistants

NEW QUESTION 29

For live-agent transfer, you want the bot-user conversation history to become available to the human agent that the conversation is transferred to.

How do you make this conversation history available?

- * In the skill settings, either switch Enable Insights to On or switch Skill Conversation to On, depending on the Digital Assistant version.
- * This is controlled from Oracle Service Cloud and has to be turned on by setting a custom property.
- * Set a custom property on the Oracle Service Cloud instance that is accessed by Oracle Digital Assistant.
- * Set the convHistory property in the system.AgentInitiation component.

NEW QUESTION 30

You have a skill for ordering pizzas. In your experience, you have found that 95% of your customers want a regular crust and just 5% prefer gluten-free crust. Because so few people are likely to want a gluten-free crust, you don't want to prompt for that option, but you do want to make it available.

Assuming you already have a composite bag entity that contains a PizzaCrust entity that has the values

regular; and gluten free;, what would be the simplest way to have your skill enable a user to order a pizza with a gluten-free crust without the skill prompting the user for that option?

- * Don't set a prompt for the PizzaCrust entity item.
- * For the PizzaCrust entity item, set the Extract With property to reference an entity with the single value

“gluten free”.

* In the composite bag, set the PizzaCrust entity item’s Prompt for Value property to False. Then, once the the composite bag is resolved, check if the PizzaCrust entity has a value. If it doesn’t, set its value to

“regular”.

* Don’t set a prompt for the PizzaCrust entity item and set the Out of Order Extraction property to True.

NEW QUESTION 31

Select the FALSE statement regarding Oracle’s recommendation for defining your bot’s personality and conversational design.

- * You should hide from users the fact that they are communicating with a bot and give them the impression that it’s a human they are interacting with.
- * You should consider naming your bot and using an appropriate avatar.
- * Your bot should have a persona that matches that of your target audience.
- * Words carry emotions and you should carefully consider verbiage and tone in your dialog responses.

NEW QUESTION 32

Which statement is true regarding the default implementation of out-of-order messages?

- * Navigation remains in the current state.
- * All variables referenced by the out-of-order-message action are cleared.
- * There is no default implementation for out-of-order messages.
- * In the default implementation, when an out-of-order message is detected the navigation continues with the state name associated with the out-of-order message action.

NEW QUESTION 33

To translate output messages, you created a resource bundle in your skill. The resource bundle contains an orderConfirmation key with the following message:

Thanks {0} for your order. Your order of a {1} is no its way.

In your dialog flow, you have a variable rb of type resourcesBundle defined. In additional, you defined a variable pizzaType holding the type of the pizza(for example, Salami) and a variable pizzaSize holding the size of the Pizza (for example , large).

A)

```
orderConfirmation:
  component: "System.Output"
  properties:
    text: "${rb('orderConfirmation', 'profile.firstName', 'pizzaSize.value', 'pizzaType.value')}"
  transitions:
    return: "done"
```

B)

```
orderConfirmation:
  component: "System.Output"
  properties:
    text: "${orderConfirmation('profile.firstName', 'pizzaSize.value', 'pizzaType.value')}"
  transitions:
    return: "done"
```

C)

```
orderConfirmation:
  component: "System.Output"
  properties:
    text: "${rb.orderConfirmation('Anonymous',pizzaSize.value, pizzaType.value)}"
  transitions:
    return: "done"
```

D)

```
orderConfirmation:
  component: "System.Output"
  properties:
    text: "${rb('orderConfirmation', '${profile.firstName}', '${pizzaSize.value}', '${pizzaType.value}')}"
  transitions:
    return: "done"
```

- * Option A
- * Option B
- * Option C
- * Option D

NEW QUESTION 34

You are advised to implement an 80/20 split with training and test utterances. This means that 80% of new utterances harvested from the conversation logs should be used as intent training utterances and 20% for testing.

Why is this a good practice?

- * Adding 100% of user phrases to the intent would overload the model.
- * Batch testing works more efficiently when there is a ratio of one test utterance for every five training utterances.
- * By performing an 80/20 split, you are randomizing which data is added to the utterances.
- * By keeping 20% for testing, you are able to test the model with data on which it has not been specifically trained.

NEW QUESTION 35

The `agentActions` property in the `System.AgentInitiation` component:

- * Defines the states to which agents can optionally transfer a user when the agent ends the chat.
- * Sets the message to be displayed when an agent is first connected to a chat session.
- * Sets the message to be displayed if an agent refuses a chat request.
- * Sets the agent's post-chat configuration (for example, `<code>ready</code>, <code>wrap</code>, and so on).`

NEW QUESTION 36

In your conversation flow, you want to make sure that users always see a message, even when there is no data to display. To implement this, you decide to use a `system.setVariable` component that verifies that the variable `myData` contains a value and, if it does, sets the value of the `displayVar` variable to the value of `myData`. If no value is specified for `myData`, then `displayVar` is set to the string `<code>NoData1</code>.`

Which two BotML with Apache FreeMarker examples implement this requirement?

```
A) checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${mydata.value!'No Data'}"

B) checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${mydata.value?not_null?has_content(mydata.value,'No Data')}"
```

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```
C) checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${!mydata.value 'No Data'}"
```

```
D) checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "<#if mydata.value != null>${mydata.value}<#else>'No Data'</#if>"
```

```
E) checkHasContent:
  component: "System.SetVariable"
  properties:
    variable: "displayVar"
    value: "${mydata.value?has_content?then(mydata.value,'No Data')}"
```

- * Option A
- * Option B
- * Option C
- * Option D
- * Option E

NEW QUESTION 37

You have been asked to make recommendations to a customer on the value of having a catalogue of test phrases that you can use for batch testing intents.

Which statement is the recommendation you would NOT make?

- * Batch testing allows you to have a baseline of phrases to test against, so you can demonstrate whether your skill is resolving intents more accurately over time.
- * Batch testing allows you to confirm that any changes you make to the intent utterances do not inadvertently change other intent resolutions.
- * Batch testing allows you to test every combination of conversation through your dialog flow.
- * Having a baseline test allows you to determine whether your intent resolution is still functioning within expected limits given any updates to your service.

NEW QUESTION 38

Imagine that you have a financial planning skill. Which two functionalities would typically be implemented as a custom component?

- * displaying any type of input component
- * routing the dialog flow based on values returned from a backend service
- * returning the current value of a requested stock price in a skill message

- * running the skill within a webpage
- * routing to another skill within the suite of skills assembled within a digital assistant

NEW QUESTION 39

You have a digital assistant with a pizza skill. While ordering a pizza, the user triggers the digital assistant's Help system intent by entering "help". What is the default functionality of the digital assistant assuming no help functionality has been implemented in the pizza skill?

- * The digital assistant displays a prompt and a card which can be configured to show examples of what the skill can do.
- * Nothing. You need to explicitly define a help state in the pizza skill.
- * The digital assistant displays the information contained in the Description field of the skill.
- * The digital assistant displays a dialog to confirm if the user wants help. If the user selects "yes", the skill returns to the system, intent and awaits user input.
- * The current conversation stops and the skill returns to the system, intent and awaits user input.

NEW QUESTION 40

When you configure an application in Oracle Identity Cloud Service to be consumed by Oracle Digital Assistant for the system.OAuth2AccountLink component, why do you need to have the RefreshToken grant selected?

- * The RefreshToken grant ensures that users will never have to sign in to the skill again after their initial login.
- * You need a refresh token to force a successful logout of the logged in user.
- * The RefreshToken grant ensures that the System.OAuth2AccountLink component can refresh an expired access token automatically because the access token has a much shorter lifespan than the refresh token.
- * The RefreshToken grant ensures that a fresh access token is retrieved even if a user's password in Oracle Identity Cloud Service has changed, thus ensuring the user uninterrupted access.

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