[2024 Get Top-Rated Avaya 77200X Exam Dumps Now [Q13-Q36

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Q13. To install and administer IP Office Server Edition, Voicemail Pro and System Status Application (SSA), which two components are required? (Choose two.)
* A PC with the CentOS operating system
* A Windows PC with a Windows operating system
* The Core Server(s) with installation files
* Any device with a browser
Reference:

%20IP%20Office%20Platform%20Server%20Edition%20Reference%20Configuration_en-us.pdf

Q14. After creating new Extensions and Users on an Avaya IP Office solution, which tool offers an analytic view of any changes to the system?
* Extension form
* Manager
* Monitor

* Audit trail

Audit trail tool offers an analytic view of any changes to the system. The Audit trail tool provides a log of all changes made to the system, including changes to Extensions, Users, and other system configuration settings. The Extension form and Manager tools are used for creating new Extensions and Users, while the Monitor tool is used for monitoring system performance.

Q15. An Avaya IP Office customer with digital telephones uses their outbound digital lines at a capacity of 95%. Which capacity increase should be considered when planning for future growth?

* The number of trunks
* The number of users
* The number of VCM channels
* The number of hunt groups

Q16. An IP500 V2 control unit has 12 DS30 external expansion modules configured.

What is the maximum number of physical PRI trunk ports that can be configured?

* 6
* 3
* 4
* 8

Q17. Which two time settings are available for the IP Office Server Edition? (Choose two.)

* Time derived from the Manager PC
* An internal clock, manually set
* Automatic setting by the Clocking on T1 or SIP Trunks
* Time given by a time server on the network
* A wizard in the Manager program

Q18. What are three common licenses that are valid for the Avaya IP Office Primary Server? (Choose three.)

* Server Edition
* SIP Trunk Channels
* Power User
* IPSec Tunneling
* PRI Channels

The three common licenses that are valid for the Avaya IP Office Primary Server are Server Edition, SIP Trunk Channels, and PRI Channels. Power User and IPSec Tunneling are not valid licenses for the Primary Server.

Reference:

Avaya IP Office (https://www.avaya.com/en/solutions/ip-office/).

Avaya IP Office Licensing (https://www.avaya.com/en/solutions/ip-office/licensing/).

Q19. During a standard installation of Avaya IP Office Server Edition, which three parameters should be known to the installer? (Choose three.)

* IP Address/Subnet
* DDI/DID
* Root Password
* Server Name
* Trunk ID

Q20. What is the maximum number of Combo cards supported on the IP500 V2 control unit?

* 4
* 2
* 1
* 3

Q21. With the tool Debug View, you can view the voice mail server activity. Which statement about the Debug View is true?

* It can run somewhere on the network
* It must be run on the Voicemail Pro Server
* It must be run on the Avaya IP Office Manager PC
* It is integrated in Voicemail Pro Client

The Debug View tool must be run on the Voicemail Pro Server in order to view the voice mail server activity. Debug View cannot run somewhere on the network, must not be run on the Avaya IP Office Manager PC, and is not integrated in the Voicemail Pro Client.

Reference:

Avaya IP Office (https://www.avaya.com/en/solutions/ip-office/).

Avaya IP Office Voicemail Pro (https://www.avaya.com/en/solutions/ip-office/voicemail-pro/).

Q22. On an Avaya IP Office solution, which two licenses can be used for one-X® Mobile? (Choose two.)

* Preferred Edition
* Power User
* Advanced Edition
* Office Worker

Q23. On an Avaya IP Office Server Edition, in which situation would you select the IP Office Server types?

* By the Admin PW
* Via the Security PW
* During Ignition Process
* After Ignition

Q24. When configuring an Avaya IP Office Server Edition installation, which application offers access to the Installation Wizard?

* Manager
* Web Manager
* Web LM
* Ignition Service

When configuring an Avaya IP Office Server Edition installation, the application that offers access to the Installation Wizard is Web Manager. Manager, Web LM, and Ignition Service do not offer access to the Installation Wizard.

Reference:

Avaya IP Office (https://www.avaya.com/en/solutions/ip-office/).

Avaya IP Office Web Manager (https://www.avaya.com/en/solutions/ip-office/web-manager/).

Q25. Calls into an Avaya IP Office hunt group are queuing, but the hunt group callers are not getting the queuing messages.

Which feature would you check?

* Enable Normalize Queue Length
* Enable Announcements
* Enable Queue Security
* Enable Calls in Queue Transfer

To check why the hunt group callers are not getting the queuing messages, you should check the Enable Announcements feature. The Enable Announcements feature allows you to configure the queuing messages that callers hear when they are queuing for a hunt group. If this feature is not enabled, callers will not hear any queuing messages and will not be aware that their call is queuing.

Reference:

Avaya IP Office (https://www.avaya.com/en/solutions/ip-office/).

Avaya IP Office Hunt Groups (https://www.avaya.com/en/solutions/ip-office/hunt-groups/).

Q26. Which statement about SoftConsole for Avaya IP Office is true?
* SoftConsole works in conjunction with a physical telephone
* With SoftConsole, only two simultaneous users are supported
* VoIP is available for the SoftConsole feature
* SoftConsole is a Linux based application

With SoftConsole for Avaya IP Office, VoIP is available and it works in conjunction with a physical telephone. SoftConsole is not a Linux based application and up to 16 simultaneous users are supported.

Reference:

Avaya IP Office (https://www.avaya.com/en/solutions/ip-office/).

Avaya IP Office SoftConsole (https://help.avaya.com/DOCS/IP_Office/Server%20Edition/IPO_SE_SoftConsole_EN.pdf).

Q27. On an Avaya IP Office solution, which account provides access to administer Voicemail Pro and one-X® Portal?
* Security
* Administrator
* Root
* System

Q28. You have added Power User licenses to a basic configured Avaya IP Office, but when you try to assign these licenses to users, they are grayed out. The licenses are listed as Dormant in the license list.

What is causing this problem?
* There is no Preferred or Server Edition License in your system
* The licenses are for a different IP Office system
* You have not completed a Save Configuration
* The licenses are for a different product

The problem is that you have not completed a Save Configuration. When adding new licenses to an Avaya IP Office system, it is important to remember to save the configuration after adding the licenses. If you do not save the configuration, the licenses will remain dormant in the license list and will not be available for assignment to users. It is also important to make sure that the licenses are for the same IP Office system and product.

Q29. An Avaya IP Office customer with digital telephones uses their outbound digital lines at a capacity of 95%. Which capacity increase should be considered when planning for future growth?
* The number of trunks

* The number of users
* The number of VCM channels
* The number of hunt groups

A customer with an Avaya IP Office using digital telephones should consider increasing the number of trunks if they are using their outbound digital lines at 95% capacity. Increasing the number of trunks will allow the customer to make more outbound calls without exceeding the 95% capacity limit. Additionally, increasing the number of users, VCM channels, and hunt groups may also help to increase capacity, but the number of trunks is usually the most effective way of increasing capacity.

Reference:

Avaya IP Office (https://www.avaya.com/en/solutions/ip-office/).

Avaya IP Office Capacity Planning (https://www.avaya.com/en/solutions/ip-office/capacity-planning/).

Q30. During an Avaya IP Office Installation, how is an Auto Attendant tested?
* Dial the default Short Code *91#
* Call the Voicemail Start Code *77
* Call the Voicemail Announcement Code *8101
* Create and dial a new Auto Attendant Short Code

During an Avaya IP Office Installation, an Auto Attendant can be tested by calling the Voicemail Start Code *77. This will launch the Auto Attendant and allow you to test it to make sure it is working correctly. Dialing the default Short Code *91#, the Voicemail Announcement Code *8101, or creating and dialing a new Auto Attendant Short Code will not launch the Auto Attendant and will not allow you to test it.

Reference:

Avaya IP Office (https://www.avaya.com/en/solutions/ip-office/).

Avaya IP Office Voicemail Pro (https://www.avaya.com/en/solutions/ip-office/voicemail-pro/).

Q31. On an Avaya IP Office solution, which application can be used to access a Voicemail Pro configuration?
* Monitor
* WebLM
* System Status Application
* Web Manager

On an Avaya IP Office solution, the Web Manager application can be used to access a Voicemail Pro configuration. Monitor, WebLM, and the System Status Application are not applicable to access a Voicemail Pro configuration.

Reference:

Avaya IP Office (https://www.avaya.com/en/solutions/ip-office/).

Avaya IP Office Voicemail Pro (https://www.avaya.com/en/solutions/ip-office/voicemail-pro/).

Avaya IP Office Voicemail Pro Configuration
(https://help.avaya.com/DOCS/IP_Office/Server%20Edition/IPO_SE_Voicemail_Pro_Config_EN.pdf).

Q32. What is the relation between the parameters of Voicemail Answer timer and Overflow timer within Hunt Group settings in an Avaya IP Office?
* The Voicemail Answer timer should be longer than the Overflow timer

* The Voicemail Answer timer should be shorter than the Overflow timer
* The Voicemail Answer timer should be the same as the Overflow timer
* There is no Voicemail Answer timer available for Hunt Groups

Q33. On an Avaya IP Office solution, what will the system password allow access to?
* SSA
* Voicemail Pro
* Monitor
* one-X® Portal

Q34. To deny long distance calls made in After Hours on an Avaya IP Office, which two steps are necessary? (Choose two.)
* Use a short code to disable the ARS
* Place the line group out of service as part of Night Service
* Add ARS entries that begin with long distance prefixes
* Use a time profile

To deny long distance calls made in After Hours on an Avaya IP Office, the following steps are necessary:

Use a time profile: Create a time profile that defines the after-hours period when long distance calls should be denied.

Add ARS entries that begin with long distance prefixes: Create ARS (Automatic Route Selection) entries that begin with the long distance prefixes and assign them to the time profile created in step 1. This will deny any calls that match those prefixes during the after-hours period defined in the time profile.

Reference:

Avaya IP Office (https://www.avaya.com/en/solutions/ip-office/).

Avaya IP Office ARS (https://www.avaya.com/en/solutions/ip-office/ars/).

Avaya IP Office Time Profile (https://www.avaya.com/en/solutions/ip-office/time-profile/).

Q35. To use Dual Voicemail Pro, the Avaya IP Office system must have which mode?
* Preferred Mode
* Select Mode
* Non select Mode
* Voicemail Pro Mode

Q36. On an Avaya IP Office, where can you check newly created extensions and users, and “who” created them?
* Audit trail
* Monitor
* Manager
* Extension form

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