

## Valid Health-Cloud-Accredited-Professional Exam Dumps Ensure you a HIGH SCORE (2024) [Q96-Q116]



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### Valid Health-Cloud-Accredited-Professional Exam Dumps Ensure you a HIGH SCORE (2024) Pass Health-Cloud-Accredited-Professional Exam with Latest Questions

Salesforce Health-Cloud-Accredited-Professional (Salesforce Health Cloud Accredited Professional) Exam is designed for professionals who want to demonstrate their knowledge and expertise in using Salesforce Health Cloud.

Health-Cloud-Accredited-Professional exam is intended for healthcare professionals, administrators, and analysts who work with Salesforce Health Cloud on a daily basis. Health-Cloud-Accredited-Professional exam covers a wide range of topics, including patient management, health data analysis, and healthcare provider collaboration.

**NO.96** Bloomington Caregivers want to offer its patients remote monitoring to bring data from patient devices into Health Cloud. Which set of records should an administrator populate to implement this functionality?

- \* Units of Measure, Remote Monitoring Device Types, Care Observations, Code Sets
- \* Code Sets, Units of Measure, Care Metric Targets, Care Observations
- \* Code Sets, Biometrics, Care Observations, Chart Metrics
- \* Units of Measure, Code Sets, Remote Monitoring Device Types, Care Episodes

To implement remote monitoring functionality in Health Cloud, an administrator should populate the following records:

**Code Sets:** These are records that define the codes and descriptions for various types of data, such as care metrics, care observations, or units of measure. Code sets help standardize the data and enable interoperability with external systems<sup>1</sup>.

**Units of Measure:** These are records that define the units of measurement for various types of data, such as weight, blood pressure, or temperature. Units of measure help convert the data into a common format and enable comparison and analysis<sup>2</sup>.

**Care Metric Targets:** These are records that define the target values or ranges for various types of care metrics, such as blood glucose level, heart rate, or oxygen saturation. Care metric targets help monitor the patient's health status and identify any deviations or risks<sup>3</sup>.

**Care Observations:** These are records that store the data collected from patient devices, such as blood pressure monitors, glucose meters, or pulse oximeters. Care observations help track the patient's health progress and provide insights for care management<sup>4</sup>. Remote Monitoring Device Types, Biometrics, Chart Metrics, or Care Episodes are not records that are required for remote monitoring functionality.

**NO.97** Where can a Salesforce administrator configuring different levels of access to patients' care plans, configure team members different levels of access to cases to ensure sensitive data is not shared with the wrong groups?

- \* Permission Set Groups
- \* Profiles
- \* Contact Roles on case
- \* Permission Sets
- \* Case Team Roles

Reference and details below.

#### **Case Team Role**

The Case Team Role object represents a role for a member of the patient care team, such as Caregiver or Physiotherapist. Care coordinators assign roles when they add a member to the private patient site. The case team role also controls access to the case and the care plan, and controls visibility of the user in the site.

**NO.98** Which solution includes pre-built APIs, connectors, implementation templates, and a prescriptive end-to-end reference architecture to enable EHR connectivity and power a patient 360 from any HER into HC using HL7 V2 or FHIR standards?

- \* Mulesoft Accelerator for HealthCare
- \* Shield
- \* Specialty vendors
- \* Tableau CRM for HealthCare

**NO.99** A healthcare organization is launching a new gene therapy program, and an administrator needs to leverage Advanced Therapy Management.

In which two ways does Advanced Therapy Management assist the healthcare organization with its complex scheduling requirements?

- \* Schedule a telehealth appointment.
- \* Reschedule part of the appointment chain.
- \* Book multi-step appointments.
- \* Optimize appointment chain with Einstein.

Advanced Therapy Management assists the healthcare organization with its complex scheduling requirements by allowing them to reschedule part of the appointment chain and book multi-step appointments. Rescheduling part of the appointment chain enables the

organization to adjust the dates and times of individual appointments within a chain without affecting the rest of the chain. Booking multi-step appointments enables the organization to create a series of related appointments that follow a predefined sequence and duration.

**NO.100** Which two fields are required when creating a new care plan task?

- \* owner
- \* problem
- \* Status
- \* Goal
- \* Due Date

Owner (A) and Status are two fields that are required when creating a new care plan task. Problem (B), Goal (D), and Due Date (E) are optional fields when creating a new care plan task.

**NO.101** Which three of the following statements are true about Care Plan Templates? (Choose Three.)

- \* When creating a care plan with a template you can unselect tasks so they will not be included.
- \* The sort order of the Task group by Fields can be changed under custom setting task group.
- \* Care plan templates must include at least 1 problem, 1 goal and 1 task.
- \* When creating a care plan with a template you can change the offsets of the tasks.
- \* Care plan templates can only be used when creating a new care plan.

**NO.102** Which three actions can providers take with the help of the Contact Tracing feature in Health Cloud? (Choose three.)

- \* Perform an audit of the Contact Record to keep track of the changes made to the Contact record by users.
- \* Perform contact tracing of their internal employees during an infectious disease outbreak or pandemic.
- \* Perform contact tracing of their patients during an infectious disease outbreak or pandemic.
- \* Track their patients as contacts by using Contact entity in Salesforce.
- \* Track the location duration and number of participants in each contact encounter that the infected person was involved in.

**NO.103** Which entity in the new data model of Health Cloud can be used to store mappings between different coding systems such as ICD and HCC codes?

- \* Identifier
- \* Codesets
- \* ContactPoint
- \* Codeset Bundle

Code Sets are the entity in the new data model of Health Cloud that can be used to store mappings between different coding systems such as ICD and HCC codes. Code Sets are a collection of codes that represent a specific concept or value in a terminology system.

**NO.104** In which two ways can Makana health service administrator prevent unauthorized users accessing the data?(choose two)

- \* Encrypt the data using shield
- \* Install shield and enable mask.
- \* create sharing sets
- \* optimize data using mask
- \* use field level security setting, record access setting and object permission.

Encrypting the data using shield (A) and using field level security setting, record access setting and object permission (E) are two ways to prevent unauthorized users from accessing the data. Installing shield and enabling mask (B) is not enough to protect the data, as masking only obscures the data in reports and dashboards, but does not prevent access to the underlying data. Creating sharing sets and optimizing data using mask (D) are not relevant to data security.

**NO.105** A payer needs to implement a program to address the rising healthcare expenses and ensure affordable care for its members. The payer aims to strike a balance between quality care and managing the cost of care effectively by streamlining its approval processes for care requests.

Which capability in Health Cloud helps the payer accomplish this?

- \* Provider Network Management
- \* Intelligent Appointment Management
- \* Utilization Management
- \* Integrated Care Management

Utilization Management is the capability in Health Cloud that helps the payer accomplish its goal of balancing quality care and managing the cost of care effectively. It enables the payer to streamline its approval processes for care requests using predefined rules and workflows.

**NO.106** With regards to Integration/Interoperability, which three statements are true about health cloud? (Choose Three)

- \* The New clinical data model in health cloud is aligned with FHIR R4 standards.
- \* Health cloud supports data exchange with both HL7 and FHIR enabled systems.
- \* Most EHR (Electronic Health Record) data exchange today is still done via legacy HL7 v2 &#8211; simple application interface.
- \* Health cloud has a FHIR server.
- \* The new clinical data model in Health cloud is aligned with HL7 v2-simple application standard.

**NO.107** Which two interoperability standards are supported by Salesforce to facilitate the exchange of health data? (Choose two)?

- \* EDI ANSI X12 - Recall Concept/Remainder 2
- \* FHIR V4 (Fast Healthcare Interoperability Resources)
- \* The Direct Standard
- \* HL7 V2 - Simple Application &#8211; Apply to real world/Analyze / Evaluate (Health Level Seven)
- \* DICOM (Digital Imaging and Communications in Medicine)

**NO.108** A Payer Service Cloud org uses Accounts and contacts to model Health Insurance Members. While all teams within the organization work with all members, only some teams require HC capabilities. What is the recommended best practice for modeling members in HC for this organization?

- \* Model as Person Accounts, whether they are using HC capabilities or not.
- \* Only groups needing HC capabilities need to use Person Accounts.
- \* Use the individual model with HC
- \* Account Record Types for existing members can remain as-is. Future members should be created as Person Accounts.

According to the Health Cloud Implementation Guide, the recommended best practice for modeling members in Health Cloud for a payer service cloud org that uses accounts and contacts to model health insurance members is to model them as person accounts, whether they are using Health Cloud capabilities or not. Person accounts are a type of account that combines account and contact information in a single record. They are suitable for representing individual consumers in healthcare and life sciences. Using person accounts for all members can simplify data management and avoid data duplication. Only groups needing Health Cloud capabilities need to use person accounts is not a recommended best practice, as it can create inconsistency and complexity in data modeling. Account record types for existing members can remain as-is is not a recommended best practice, as it can limit the functionality and integration of Health Cloud features. Using the individual model with Health Cloud is not a valid option, as the individual model is not supported by Health Cloud.

**NO.109** A customer wants to leverage dependent intervention tasks as part of their care coordination solution using Integrated Care Management.

Which feature should a consultant configure to accomplish this task?

- \* Intervention Templates
- \* Action Plan Templates
- \* Care Plan Task Templates
- \* Industry Template Library

The feature that the consultant should configure to leverage dependent intervention tasks as part of their care coordination solution

using Integrated Care Management is Action Plan Templates. Action Plan Templates are reusable sets of tasks that can be assigned to patients or members based on their care needs. Action Plan Templates can include dependent tasks that are triggered by the completion of other tasks.

**NO.110** Care Requests seek authorization from a health plan for drugs, services, and admissions. They can also contain request for review, appeals, complaints and grievances. Which Care Request review ensure that a member is getting the right care in timely and cost-effective way?

- \* Disposition Review
- \* Concurrent Review
- \* Care Review
- \* Preauthorization Review
- \* Retrospective Review

**NO.111** Which two steps can an administrator take to configure the Care Program enrollment flow? (Choose two.)

- \* Customize the provider site flow.
- \* Customize the care coordinator flow for patient
- \* Use the patient approval flow
- \* Use the provided enrollment flow out of the box.
- \* Customize the out of the box enrollment flow template to match requirements.

**NO.112** A provider system wants to leverage Health Cloud to enable its care providers to conduct video visits socioeconomic factors that impact their care.

Which capability should a consultant recommend for this use case?

- \* Integrated Care Management
- \* Intelligent Appointment Management
- \* Telehealth
- \* Virtual Care

To enable care providers to conduct video visits with patients and capture socioeconomic factors that impact their care, a consultant should recommend the Telehealth capability in Health Cloud. Telehealth allows care providers to connect with patients through video calls, chat messages, and surveys within Health Cloud. Telehealth also enables care providers to collect and analyze social determinants of health (SDOH) data from patients using assessments and surveys<sup>3</sup>. Telehealth helps improve patient engagement, satisfaction, and outcomes by providing convenient and personalized care. Integrated Care Management, Intelligent Appointment Management, or Virtual Care are not capabilities that can fulfill this use case.

**NO.113** Which two fields are optional when creating a new Care plan task? (Choose Two)

- \* Status
- \* Due Date
- \* Goal
- \* Problem
- \* Task Owner

**NO.114** How Can you restrict access to an entire patient / member list or to specific columns of that list? (Choose two)

- \* Permission Sets
- \* Sharing setting
- \* List View Permissions
- \* Field Level Security

Reference and details below.

## Control Access to Patient or Member Lists

Use **sharing settings** to control access to patient or member lists.

By default, any patient or member list created in your org is available to all users with access to the Health Cloud console.

**Field-level and object-level security** can also restrict access to an entire patient or member list or to columns in the list.

**NO.115** In which two ways can an administrator ensure that Patient Risk scores are recalculated periodically? (Choose Two.)

- \* Setup a scheduled Apex batch job.
- \* Use the CMS recalculation API
- \* Use a third party API to recalculate CMS risk score
- \* Setup a Apex batch job and run the job manually
- \* Create a Healthcare Provider enrollment flow.

Reference and details below.

### Calculate Referral Scores

Calculate referral scores with a batch Apex job.

Referral scores are based on the Total Referrals and Converted Referrals fields on the referring practitioner's contact record. The calculated score appears in the Referrer Score field.

Use the scheduled job class name: `HcReferrerScoreScheduledJob`. To invoke Apex classes to run at specific times, first implement the `Schedulable` interface for the class. Then, schedule an instance of the class to run at a specific time using the `System.schedule` method.

**Example:** To run the `HcCMSRiskScoringScheduledJob` class once, select **Debug | Open Execute Anonymous Window**. Enter the following text in the Enter Apex Code window in Developer Console.

```
// scheduled job sample
int batchSize = 200;
SchedulableContext sc = null;
HcReferrerScoreScheduledJob scheduledJob = new HcReferrerScoreScheduledJob(batchSize);
scheduledJob.execute(sc);
```

**NO.116** Which add-on license enhances Health Cloud to allow you to highlight times when a patient is most likely to attend an appointment ?

- \* Einstein Vision
- \* Einstein Analytics Predictions
- \* Einstein Bots
- \* Einstein Activity Capture

Einstein Analytics Predictions is an add-on license that enhances Health Cloud to allow you to highlight times when a patient is most likely to attend an appointment. It uses machine learning to analyze historical data and generate predictions based on various factors<sup>2</sup>. Einstein Vision, Einstein Bots, and Einstein Activity Capture are not related to this use case.

The Salesforce Health-Cloud-Accredited-Professional exam covers a wide range of topics, including patient data management, care plan creation and management, healthcare collaboration, and analytics and reporting. It is intended for individuals who have experience working with the Salesforce platform and have a solid understanding of healthcare operations and regulations. To become a Salesforce Health Cloud Accredited Professional, candidates must pass a challenging exam that tests their knowledge of these topics.

**Health-Cloud-Accredited-Professional Exam Practice Questions prepared by Salesforce Professionals:**

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