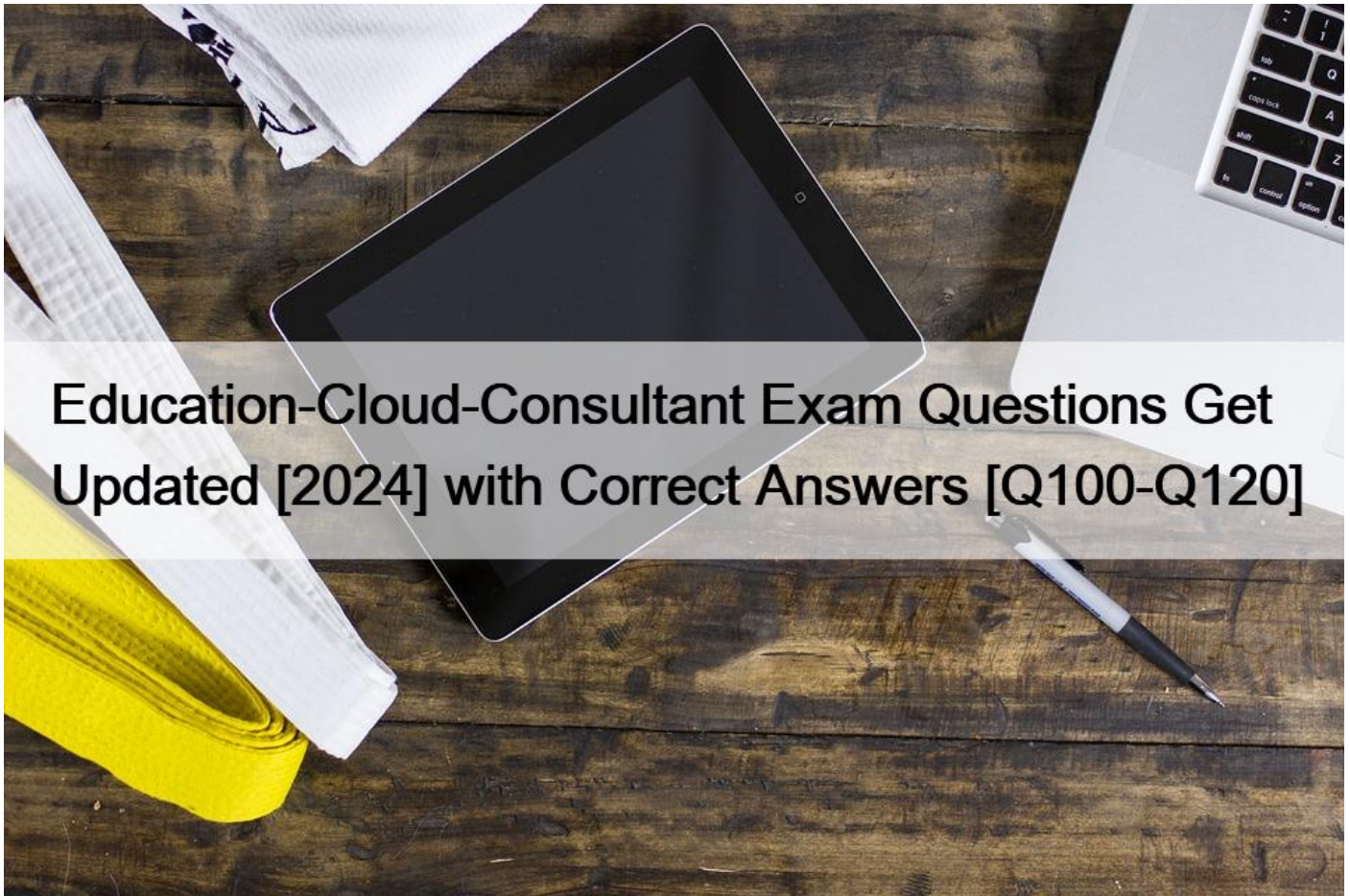


Education-Cloud-Consultant Exam Questions Get Updated [2024 with Correct Answers [Q100-Q120]



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Practice Education-Cloud-Consultant Questions With Certification guide Q&A from Training Expert ValidExam

Salesforce Education-Cloud-Consultant Certification Exam is a comprehensive exam that covers a broad range of topics related to the education industry. Candidates are required to have a deep understanding of Salesforce functionality and how it can be applied to meet the needs of educational institutions. Education-Cloud-Consultant exam includes multiple-choice questions, scenario-based questions, and other types of questions that require candidates to demonstrate their understanding of key concepts and best practices.

NEW QUESTION 100

A partner wants to self-certify that its app complies with Education Data Architecture (EDA) ………….. The partner needs to ………… its solution is compatible with EDA, or if it duplicates EDA functionality, that it is properly documented and …………………………… EDA objects.

What are two key objects used with EDA?

Choose 2 answers.

- * Opportunity
- * Affiliation
- * Account
- * Attribute

NEW QUESTION 101

An institution's office of Career service wants to solution that allows student to schedule appointments with nay available counselor directly from a portal.

On which object is the availability configured?

- * Goal Definition
- * Benefit schedule
- * Case

Configuring Availability for Appointments:

The Benefit Schedule object is used in Education Cloud to manage availability for scheduling appointments.

This allows the institution to set up availability slots that students can book directly through a portal.

Setting Up Benefit Schedule:

Navigate to Setup: Go to the Salesforce Setup menu.

Create Benefit Schedules: Define the availability slots for counselors by creating Benefit Schedules.

Assign Benefit Schedules: Link these schedules to the respective counselors.

Integration with Portals:

Ensure that the portal used by students is configured to display available slots from the Benefit Schedule object.

Students can then book appointments directly based on the availability set in the Benefit Schedules.

Training and Adoption:

Provide training to counselors on managing their availability through Benefit Schedules.

Ensure students are aware of how to book appointments through the portal.

Reference:

Salesforce Education Cloud Documentation: Benefit Schedule

NEW QUESTION 102

A higher education institution has used Salesforce for many years and has Person Accounts enabled. The institution wants to install the Education Data Architecture (EDA) in its existing Salesforce environment.

Which consideration should the consultant discuss with the institution?

- * Person Accounts are unsupported in EDA.
- * A support ticket is required to disable Person Accounts.
- * Person Accounts can only be merged with Administrative Accounts.

Explanation

In Education Cloud, data about individual people, such as students, faculty, alumni, and external contacts, are saved on the Account object as Person Accounts. However, when it comes to EDA, Person Accounts are not supported because EDA uses a different account model designed to accommodate the complex relationships and affiliations unique to educational institutions². It's important to discuss with the institution that if they want to use EDA, they will need to consider how to handle existing Person Accounts, as they would need to transition to the EDA account model, which does not support Person Accounts directly¹.

NEW QUESTION 103

A consultant is working on an Advisor Link implementation for the undergraduate Advising departments.

Advisors must be able to view a student's classes, track milestones, set student meetings, and integrate meetings with their Outlook calendar. The Advising department wants to know which functionality is included with Advisor Link and whether a third-party application is necessary.

Which function may require a third-party app?

- * Success Plans
- * Calendar syncing
- * Degree visualization
- * Appointment scheduling

Explanation

Degree visualization is a function that may require a third-party app for Advisor Link. Degree visualization allows advisors and students to see the progress and requirements of a degree program in a graphical way.

Advisor Link does not provide this function out of the box, so a third-party app may be needed to achieve it.

Success Plans, calendar syncing, and appointment scheduling are functions that are included with Advisor Link and do not require a third-party app. References:

<https://www.salesforce.org/advisor-link/>

https://help.salesforce.com/s/articleView?id=sf.eda_advisor_link_features.htm&type=5

NEW QUESTION 104

How should a consultant document risk for a customer in an Education

Cloud implementation?

- * Configure an Early Alert to notify stakeholders.
- * Maintain a project health dashboard.
- * Recommend a Center of Excellence.
- * Share Salesforce resources with the customer.

The consultant should document risk for a customer in an Education Cloud implementation by maintaining a project health

dashboard. A project health dashboard is a tool that provides a visual representation of the status and progress of a project, such as key milestones, deliverables, issues, or risks. A project health dashboard can help the consultant document risk for a customer in an Education Cloud implementation by identifying and tracking potential threats or challenges that may affect the project scope, timeline, budget, or quality, and providing mitigation strategies or contingency plans. Configuring an Early Alert, recommending a Center of Excellence, or sharing Salesforce resources with the customer are not ways to document risk for a customer in an Education Cloud implementation. Reference:

https://www.salesforce.org/wp-content/uploads/2019/03/Education_Cloud_COE_Guide.pdf

<https://trailhead.salesforce.com/en/content/learn/modules/project-management-basics/project-management-basics-monitor>

NEW QUESTION 105

A university plans to implement Advisor Link for approximately 90,000 students. The university needs to populate data from the student information system (SIS) to Salesforce. The data exported from SIS needs to be automatically modified to correspond to values in Salesforce.

Which integration approach should the consultant recommend?

- * Lightning Connect
- * Salesforce Data Import Wizard
- * ETL tool
- * Salesforce Data Loader

An ETL tool is an integration approach that the consultant should recommend to populate data from the SIS to Salesforce, and automatically modify the data to correspond to values in Salesforce. An ETL tool is a software application that can extract, transform, and load data from one system to another. An ETL tool can perform data transformations such as mapping, filtering, sorting, and aggregating, to ensure that the data from the SIS matches the values in Salesforce. Lightning Connect, Salesforce Data Import Wizard, and Salesforce Data Loader are not integration approaches that can automatically modify the data to correspond to values in Salesforce. Reference:

https://developer.salesforce.com/docs/atlas.en-us.integration_patterns_and_practices.meta/integration_patterns_and_practices/integ_pat_what_is_etl.htm

<https://trailhead.salesforce.com/en/content/learn/modules/data-integration-strategies>

NEW QUESTION 106

A consultant is working with a university in Spain that will be using the Education Data Architecture (EDA).

Which of these considerations about translating EDA into Spanish should the consultant discuss with the university?

- * EDA picklist values are restricted to the organization's default language.
- * EDA picklist values for reciprocal Relationships need to be translated manually.
- * Spanish is a platform-only language in EDA.

Explanation

The consultant should discuss with the university that EDA picklist values for reciprocal Relationships need to be translated manually as a consideration about translating EDA into Spanish when using EDA. Translating EDA into Spanish means changing the language of EDA objects, fields, labels, or values into Spanish. EDA picklist values for reciprocal Relationships need to be translated manually as a consideration about translating EDA into Spanish when using EDA because these picklist values are not automatically translated by Salesforce's Translation Workbench tool and require manual intervention. The consultant should discuss with the university that EDA picklist values for reciprocal Relationships need to be translated manually as a consideration

about translating EDA into Spanish when using EDA by explaining how to use custom labels or formula fields to translate these picklist values into Spanish. EDA picklist values are restricted to the organization's default language or Spanish is a platform-only language in EDA are not considerations about translating EDA into Spanish when using EDA. References:

<https://powerofus.force.com/s/article/EDA-Relationships>

<https://powerofus.force.com/s/article/EDA-Translate-Picklists>

NEW QUESTION 107

The intellectual Property department at a research university needs to manage the institution's patents. The department does not serve students and has a B2B business process.

Which account model should the consultant recommend?

- * Household Account Model
- * administrative Account Model
- * Standard account Model

The consultant should recommend the Standard account model for the Intellectual Property department, because it allows them to use the standard Account and Contact objects to manage their B2B business process, without creating additional records or relationships. The Household account model and the Administrative account model are designed for managing B2C or educational relationships, not B2B. Reference:

<https://powerofus.force.com/s/article/EDA-Account-Model>

<https://help.salesforce.com/s/articleView?id=sf.account.htm&type=5>

NEW QUESTION 108

A community college would like to use Admissions Connect and automatically admit applicants if they meet certain criteria.

What should the consultant do?

- * Create a new flow.
- * Activate the ApplicantCommunityHomePageController Apex class.
- * Leverage the existing flow Sample: Application Auto Admit.

Explanation

The consultant should leverage the existing flow Sample: Application Auto Admit to automatically admit applicants if they meet certain criteria for the community college that would like to use Admissions Connect.

A flow is a tool that allows users to automate business processes by guiding users through screens, collecting data, or executing actions. Sample: Application Auto Admit is an existing flow in Admissions Connect that allows users to automatically admit applicants if they meet certain criteria, such as GPA or test scores. The consultant can leverage the existing flow Sample: Application Auto Admit to automatically admit applicants if they meet certain criteria for the community college that would like to use Admissions Connect by configuring and customizing the flow to match their admission requirements and policies. Creating a new flow, activating the ApplicantCommunityHomePageController Apex class, or developing a custom trigger that checks the submission deadline against the current date are not things that the consultant should do to automatically admit applicants if they meet certain criteria for the community college that would like to use Admissions Connect.

References:

<https://help.salesforce.com/s/articleView?id=sf.flow.htm&type=5>

<https://www.salesforce.org/products/admissions-connect/overview/>

NEW QUESTION 109

A school is implementing Salesforce with the Education Data Architecture (EDA) to track parents and students in a community. When a contact record is created, a Community user is created leveraging Table-Driven Trigger Management (TDTM). During deployment to production, the consultant notices that only the contact record is created.

Which step should the consultant verify when troubleshooting the issue?

- * Trigger handlers were loaded into production.
- * The community was set to Active.
- * Declarative automations were deployed successfully.

The consultant should verify that trigger handlers were loaded into production when troubleshooting the issue of only the contact record being created when a contact record is created and a Community user is supposed to be created leveraging Table-Driven Trigger Management (TDTM) for the school that is implementing Salesforce with EDA to track parents and students in a community. Trigger handlers are classes that contain the logic for EDA triggers and can be controlled by Trigger Handler records. Trigger handlers need to be loaded into production before deploying declarative customizations or enabling features that depend on them. The consultant should verify that trigger handlers were loaded into production by checking if the EDA_TDTM package was installed or if the Trigger Handler records were created. The community being set to Active or declarative automations being deployed successfully are not steps that the consultant should verify when troubleshooting the issue of only the contact record being created when a contact record is created and a Community user is supposed to be created leveraging TDTM for the school that is implementing Salesforce with EDA to track parents and students in a community. Reference:

<https://powerofus.force.com/s/article/EDA-TDTM>

<https://powerofus.force.com/s/article/EDA-Installation>

NEW QUESTION 110

A university is implementing Advisor Link and needs to test the integration with its Student Information System (SIS), and provide training space for advisors. The university needs access to some of the data from the production org for the advisor training.

Which two types of sandboxes meet this use case?

Choose 2 answers

- * Developer Sandbox
- * Developer Pro Sandbox
- * Full Sandbox
- * Partial Sandbox

Explanation

Full Sandbox and Partial Sandbox are two types of sandboxes that meet this use case for the university that is implementing Advisor Link and needs to test the integration with its SIS, and provide training space for advisors. A sandbox is a copy of a production environment that allows users to develop, test, or train without affecting live data or operations. A Full Sandbox is a type of sandbox that copies all data and metadata from the production environment. A Partial Sandbox is a type of sandbox that copies all metadata and a sample of data from the production environment based on specified criteria. The university can use a Full Sandbox or a Partial Sandbox to test the integration with its SIS, and provide training space for advisors with access to some of the data from the production org. Developer Sandbox and Developer Pro Sandbox are not types of sandboxes that meet this use case for the university

that is implementing Advisor Link and needs to test the integration with its SIS, and provide training space for advisors. References:

https://help.salesforce.com/s/articleView?id=sf.data_sandbox.htm&type=5

<https://www.salesforce.org/products/advisor-link/overview/>

NEW QUESTION 111

Student Services is preparing to migrate student Incident and Incident Resolution data from its old system to a Salesforce.org that uses the Education Data Architecture (EDA).

Which two objects should the consultant use?

Choose 2 answers.

- * Attribute
- * Case
- * Case Comment
- * Behavior Response

Case and Case Comment are two objects that the consultant should use to migrate student Incident and Incident Resolution data from the old system to EDA. Case is an object that represents a student issue or problem that needs to be resolved. Case Comment is an object that stores comments related to a case. Attribute and Behavior Response are not objects that can store Incident and Incident Resolution data in EDA. Reference:

https://help.salesforce.com/s/articleView?id=sf.customize_case.htm&type=5

https://help.salesforce.com/s/articleView?id=sf.customize_casecomment.htm&type=5

<https://powerofus.force.com/s/article/EDA-Data-Dictionary>

NEW QUESTION 112

A college is interested in best practice and tips on Salesforce data governance.

Which resource should the consultant recommend?

- * IdeaExchange
- * Trailblazer Community
- * Partner Community
- * AppExchange

Explanation

The Trailblazer Community is a resource that the consultant can recommend for best practices and tips on Salesforce data governance. The Trailblazer Community is an online platform where customers can connect with other Salesforce users, experts, and partners, and share their knowledge and experience. The Trailblazer Community also provides access to groups, events, blogs, webinars, and resources related to various topics, including data governance. The IdeaExchange, the Partner Community, and the AppExchange are not resources that provide best practices and tips on Salesforce data governance. References:

<https://trailblazer.salesforce.com/>

https://trailhead.salesforce.com/en/content/learn/modules/trailblazer_community_basics

NEW QUESTION 113

The new director of Admissions plans to use Salesforce for its recruitment and admissions process. The director wants to increase the school's ranking and application yield by 15%. The President's Office and dean are supportive and ready to launch the project.

What should the consultant confirm?

- * The director has end-user support for the project.
- * The director has leadership support for the project.
- * The project has a specific vision.
- * The project has a measurable goal.

NEW QUESTION 114

A college is replacing its legacy system with the Education Data Architecture (EDA). The consultant is working on the data migration and needs to map available classes.

Which EDA object indicates a class is available for a given term?

- * Course Connection
- * Attendance Event
- * Time Block
- * Course Offering

Explanation

Course Offering is an EDA object that indicates a class is available for a given term. Course Offering is an object that represents a specific instance of a course that is offered during a term. Course Offering can be used to track various information about a class, such as name, code, capacity, faculty, location, or schedule. The consultant can create a Course Offering record for each class that is available for a given term and associate it with the Term object. Course Connection, Attendance Event, and Time Block are not EDA objects that indicate a class is available for a given term. References:

<https://powerofus.force.com/s/article/EDA-Course-Offerings>

<https://powerofus.force.com/s/article/EDA-Course-Offerings-Create>

NEW QUESTION 115

A consultant needs to migrate information from a university's legacy system and reference the corresponding Education Data Architecture (EDA) objects and fields in Salesforce.

What should the consultant reference to complete this task?

- * EDA Data Dictionary
- * Lightning Connect
- * Data Loader
- * EDA Settings

NEW QUESTION 116

A university has a Study Abroad office that is required to collect student documentation such as visa, passport, vaccinations, and other information. The university is using a spreadsheet to manage this information, and wants to track it in Salesforce.

Which EDA object should a consultant use to meet this requirement?

- * Program Plan
- * Success Team
- * Attribute
- * Affiliation

Explanation

Attribute is an EDA object that the consultant should use to meet the requirement of tracking student documentation such as visa, passport, vaccinations, and other information. Attribute is an object that stores additional information about a student or an applicant that is not captured by other EDA objects. Attribute can be used to track various types of information, such as test scores, languages, hobbies, certifications, and documents. Program Plan, Success Team, and Affiliation are not EDA objects that can store student documentation. References:

<https://powerofus.force.com/s/article/EDA-Attributes>

<https://powerofus.force.com/s/article/EDA-Data-Dictionary>

NEW QUESTION 117

The Accessible Education office needs to track accommodations made for students disability and accessibility needs.

How should the consultant design the Salesforce environment to meet the requirement?

- * Use the Behavior Response object.
- * Leverage the Attribute object.
- * Configure a custom object.
- * Create custom fields on the Contact object.

NEW QUESTION 118

A consultant is designing a new Salesforce org that user the Education Data Architecture (EDA) for student service. The College wants to track which classes are taught by teaching assistants.

Which EDA object should the consultant use?

- * Course Offering
- * Course Connection
- * Term Grade
- * Program Enrollment

NEW QUESTION 119

A large university has a Career Service Center that provides career advice to current students and alumni. Staff provide advice via the phone, via email and face-to-face. Students and alumni are served on a first come, first served basis and are rarely assigned to a specific advisor.

What should the consultant recommend to meet the requirement?

- * Success Teams
- * Queue Management
- * Appointment Scheduling
- * Assignment Rules

Explanation

Appointment Scheduling is a solution that the consultant can recommend to meet the requirement of providing career advice to current students and alumni via phone, email, or face-to-face. Appointment Scheduling is a feature that allows users to create and manage appointments with customers or clients from Salesforce.

Appointment Scheduling can be used to offer different types of services, such as career advice, tutoring, or counseling. Appointment Scheduling also integrates with calendars, email notifications, and reports. Success Teams, Queue Management, and Assignment Rules are not solutions that can meet the requirement of providing career advice to current students and alumni via phone, email, or face-to-face. References:

https://help.salesforce.com/s/articleView?id=sf.appointment_scheduling_overview.htm&type=5

<https://trailhead.salesforce.com/en/content/learn/modules/appointment-scheduling>

NEW QUESTION 120

The Admissions office sends 25 email 10 students slarty. The Director of needs to manage cohorts of prospective students and automate personalized emails.

Which two solutions should the consultant recommend to meet the requirement?

Choose 2 answers

- * Journey Builder
- * Salesforce Campaigns
- * Datarama
- * Salesforce Inbox

The consultant should recommend Journey Builder and Salesforce Campaigns to meet the requirement of managing cohorts of prospective students and automating personalized emails. Journey Builder is a tool that allows users to design and automate customer journeys across channels, such as email, mobile, social, and web. Salesforce Campaigns is a feature that helps users track and measure the effectiveness of marketing initiatives, such as email campaigns, events, webinars, etc. By using Journey Builder and Salesforce Campaigns together, the Admissions office can create and execute targeted email campaigns for different segments of prospective students, based on their interests, preferences, behaviors, and interactions. The email campaigns can also be personalized with dynamic content, such as student names, program names, deadlines, etc. Additionally, the Admissions office can monitor and analyze the performance of the email campaigns, such as open rates, click rates, conversions, etc., and optimize them accordingly. Reference: Journey Builder Basics, Salesforce Campaigns, Create and Send Targeted Email Campaigns

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<https://www.validexam.com/Education-Cloud-Consultant-latest-dumps.html>